



Leading The Change



Sustainability Highlights 2013-14



Leading The Change

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About the Report

In continuation of last year's initiative of saving paper, we are releasing a 20 page Sustainability Highlight of our Sustainability Report 2013-14 "Leading the Change". This report is a summary of IndianOil's 9th Sustainability Report which is prepared in accordance with GRI-G4 OGSS framework. Sustainability Highlights 2013-14, "Leading the Change" provides a brief overview of our sustainability practices. It also reflects our approach to triple bottom line issues that

have relevance to our operations and defines a path forward aligned with our corporate sustainability strategy.

For institutions, other organizations, our colleagues and other stakeholders, a detailed Sustainability Report can be accessed from our corporate website at <http://www.iocl.com/Aboutus/sustainability.aspx>.

At a Glance

IndianOil is India's flagship national oil company with interests spanning the entire hydrocarbon value chain – from refining, pipeline transportation and marketing of petroleum products to exploration & production of crude oil and gas, marketing of natural gas and petrochemicals. IndianOil has successfully forayed into Alternate Energy i.e. Wind, Solar, Nuclear and Biofuels and initiated a host of R&D projects aimed at securing both, energy and environment, in decades ahead. It is the leading Indian corporate in the Fortune 'Global 500' listing, ranked at the 96th position in the year 2014.

The IndianOil group accounts for a dominant petroleum products market share, national refining capacity and downstream sector pipelines capacity in India. With a 33,793 strong workforce, IndianOil has been helping meet India's energy demands for over five decades now. With a corporate vision to be the Energy of India, IndianOil closed the year 2013-14 with a turnover of ₹ 4,57,553 crore and net profit of ₹ 7,019 crore.

IndianOil, with its corporate office in New Delhi, has its subsidiaries operating from Mauritius, Sri Lanka, UAE, Sweden, Netherlands and United States of America.

Refining

- 10 Refineries
- 65.7 MMTPA Capacity



Pipelines

- Network of 11,214 km of pipelines



Petrochemicals

- World scale Naphtha Cracker unit
- 2.25 MMTPA petrochemicals Capacity



Gas

- Co-promoter in M/s Petronet LNG limited
- Gas Marketing
- City Gas Distribution



Marketing

- 23,993 Retail Outlets
- 817.9 lakh Indane customers



R&D

- Lube formulations
- In-house Technologies, alternate energy
- 292 Patents



Exploration & Production

- 13 Domestic blocks
- 11 Overseas blocks



Alternate Energy

- Wind : 63 MW
- On -Grid Solar : 5 MW
- 1265 ROs Solarised





Leading The Change

A Word From Chairman

*D*ear Stakeholders,

Sustainable development is the only way forward for growing economies like India. Team IndianOil, as member of a leading public sector enterprise of India, views this responsibility with utmost commitment. Indeed, it is my privilege to present IndianOil's Sustainability Report, 'Leading the Change,' for the year 2013-14 that attempts to measure our progress in our journey of sustainable development. The report has been prepared as per the latest GRI-G4 guidelines.

The realities of the current times demand prudent deployment of key public resources, including oil & gas. While smooth and uninterrupted supply of petroleum products is crucial to turn the wheels of progress of nations, creating a benevolent social impact and minimising the adverse impact of energy use on ecology is equally important. Sustainable development is thus the key for building a framework that would lead to economic growth, social equity, and efficient management of resources and environment.

For over five decades now, IndianOil has successfully combined its corporate social responsibility agenda with its business offerings, meeting the energy needs of millions of people everyday across the length and breadth of the country, traversing a diversity of cultures, difficult terrains and harsh climatic conditions. With continuous investments in innovative technology solutions for sustainable energy flow and economic growth, techno-economically viable and environment-friendly products & services for the benefit of its customers, IndianOil has made great strides in its quest for sustainable business processes.

The global energy demand is likely to grow significantly in the coming decades. For the oil & gas corporates to be future-ready, substantial capacity expansion is the key driver. The IndianOil team is thus fervently working on broadening its basket of energy sources, with focus on green fuels, renewable energy sources, water harvesting, energy conservation measures and waste-to-energy conversions.

Our major business functions – Refining, Pipeline, Marketing, R&D and Petrochemical – have sustainable business processes embedded in them. IndianOil's refineries have implemented a number of energy conservation measures that have led to substantial reduction in electricity and fuel consumption, leading

to savings of nearly 102,800 Standard Refinery Fuel Tonne (SRFT) during the year. Solomon benchmarking is also being vigorously implemented to enhance operational efficiency and physical performance of refineries.

To ensure economical, safe and environment-friendly transportation of crude oil and petroleum products, IndianOil has cross-country pipeline network of 11,214 km. With optimum operational efficiency, movement of nearly 73.07 million tonnes of crude oil and products through these pipelines has led to substantial reduction in the carbon footprint of the organisation.

IndianOil's R&D Centre at Faridabad is involved in cutting-edge research on fuels of the future, renewable fuels and lubricants. With serious thoughts on alternative energy sources, active research is being undertaken on bio-energy, solar, Hydrogen / H-CNG, synthetic fuels and shale oil.

LPG as a clean and efficient cooking fuel is replacing the use of traditional fuels such as kerosene and firewood in kitchens. IndianOil always endeavours to create 'cleaner households' that foster health and happiness among 81.79 million households that we serve. We are also the market leader in the auto-LPG segment with presence in 205 cities, in an endeavour to create 'cleaner cities'.

Kisan Seva Kendra outlets that serve the rural community of India have crossed 6000 in numbers with the addition of nearly 750 KSK outlets during the year. This, we believe, truly reflects our corporate philosophy 'In every part, in every heart.'

During the year, IndianOil installed 14.7 MW of wind power infrastructure, taking total grid-connected renewable energy capacity to 68 MW. With a view to bring down the use of DG sets and the resultant greenhouse gas emissions, 1265 retail points have been provided with solar power system, taking cumulative capacity to nearly 4.4 MW. To illuminate rural homes starved of electricity, more than 76,000 solar lanterns have been sold through our retail touch points. IndianOil procured around 1,49,000 kilolitres of ethanol for blending into petrol during 2013-14, thereby substituting precious fossil fuels to that extent. Ethanol procurement also helps in rural development, i.e. improvement in employment / income generation

“

The global energy demand is likely to grow significantly in the coming decades. For the oil & gas corporates to be future-ready, substantial capacity expansion is the key driver.

”

for sugarcane farmers. As part of the green-fuel strategy, we plan to deliver Bharat Stage-IV petrol and diesel with ultra-low sulphur in 50 Indian cities by March 2015.

To optimise another green-fuel in domestic and commercial sectors, IndianOil sold 1.94 million tonnes of natural gas during the year. Reducing water footprint is another thrust area. Water pinch studies have been conducted to implement suitable water conservation measures in refineries.

Our business and social partnerships create a positive impact on the lives of the people, besides generating employment opportunities. Our CSR agenda pays special attention to education, healthcare and women's empowerment. The IndianOil Sachal Swasthya Seva free mobile healthcare service has helped nearly 1.5 million patients during the year.

We in IndianOil believe in nurturing constructive partnerships every day; with our employees, for their commitment to uninterrupted and smooth supplies of petroleum products across the country; with our vendors/suppliers, for supply of best quality material; with our resellers, for quality & quantity assurance and world-class customer service; and with the communities in our neighbourhood, to extend our support for inclusive growth.

IndianOil has charted sustainable development business goals to grow in business and create value for every life that it touches. We are open to suggestions to enhance and enrich this commitment, and look forward to your valuable suggestions at sustainability@indianoil.in



(B Ashok)
Chairman





Leading The Change

Our Brands



Our products' portfolio includes Liquefied Petroleum Gas, Auto Gas, Natural Gas, Petrol, Diesel, Aviation Turbine Fuel, Automotive, Industrial & Aviation Lubricants and Greases, Kerosene, Bitumen, Petrochemicals and Specialty Products.





Our Reach





Leading The Change

Awards & Accolades



Gold Trophy "SCOPE Meritorious Award" for Corporate Social Responsibility & Responsiveness for the year 2012-13



IndianOil became the highest ranked Indian company (96th) in the prestigious Fortune 'Global 500' listing.



Topped the Financial Express 500, Business Standard 1000, Economic Times 500 and Fortune 'India 500' listings.



PetroFed awards received in four categories - Leading Oil & Gas Corporate of the Year, Oil & Gas Marketing Company of the Year, Special Commendation Award - Environment Sustainability-Company of the Year and Innovator of the Year-Team special commendation.



Best CFO award by Institute of Chartered Accountants of India (ICAI).



Featured in Business India Super 100 companies (Rank 11), BT 500 India's Most Valuable companies (Rank 18), BW 500 (2nd biggest company) and Forbes Global 2000 (Rank 6 among Indian companies).



IndianOil won the 'Global Human Resources Development Awards 2014' in the category of 'Improved Quality of Working Life' instituted by International Federation of Training & Development Organisation (IFTDO).



IndianOil was awarded Best CSR Project (Women Empowerment) for Assam Oil School of Nursing by Think Media Inc., Bhubaneswar and World CSR Congress, Mumbai.



Bongaigaon Refinery, Gauridada Pump Station of Western Region Pipelines (WRPL), Rajkot, Ennore BP, Mayiladuthurai BP, Vijayawada BP, Coimbatore BP, Bhopal BP, Rajbandh Terminal bagged National Safety Award from Ministry of Labour & Employment, Government of India.



Bongaigaon Refinery won the National Energy Conservation Award 2013 constituted by Ministry of Power, Govt. of India.



IOML was presented the 'Africa Sustainability Leadership Award-2013' under the category 'Best Community Action' under the aegis of World CSR Congress.



Won Bronze at the fifth edition of the Rural Marketing Association of India Flame Awards-2013 in the Category 'Channel Marketing/ Retailer Incentive of the year' for Kisan Seva Kendra brand of retail outlets set up in the rural hinterland.



For the sixth consecutive year, IndianOil was conferred the coveted Oil & Gas Supply Chain Excellence Award at the 7th Express, Logistics & Supply Chain Conclave held in Mumbai.



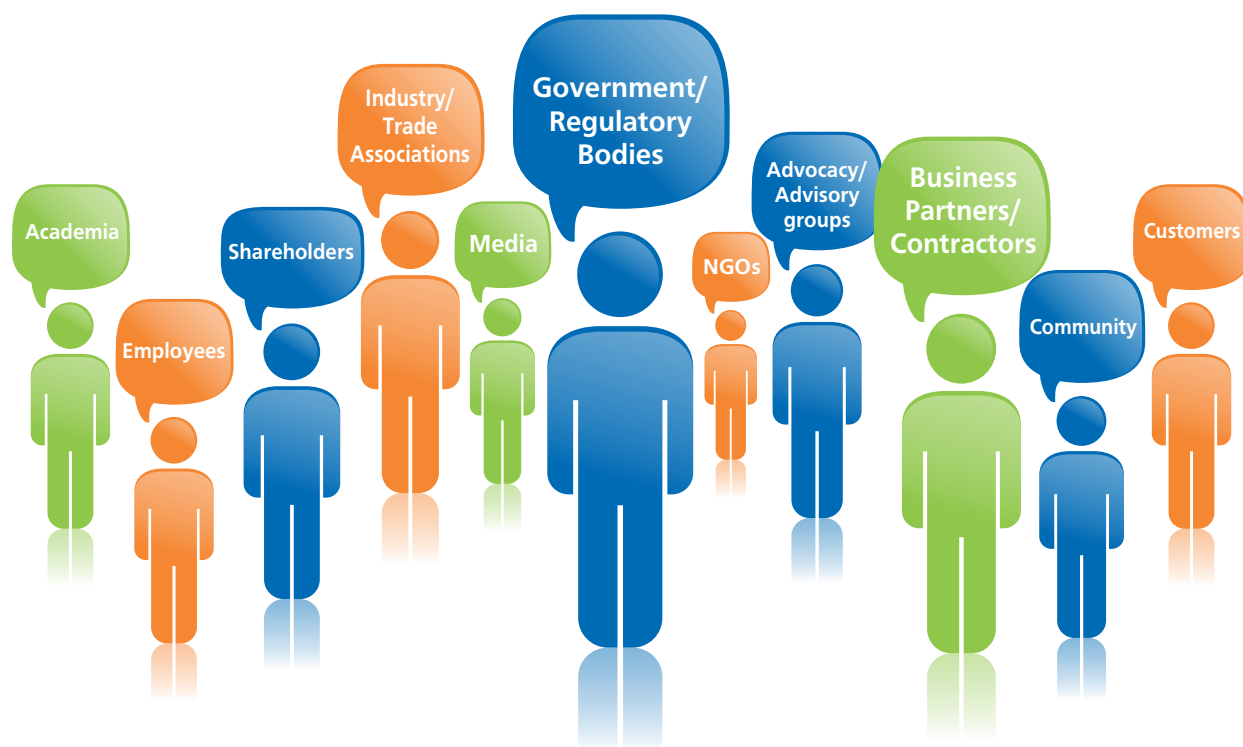
Conferred the SKOCH Platinum Award under the category of innovative mobile applications for Mobile applications M-Power and X-Sparsh.

Our Stakeholders

Stakeholder engagement is an on-going process that helps us connect with our stakeholders in a variety of ways throughout the year.

We regularly communicate the progress on material aspects concerning our stakeholders using earmarked

channels. We indulge in detailed discussions and reviews with the Board, Board committees, senior management and other stakeholders across the organization at steady intervals which consistently aids in our work towards delivering on the expectations of our direct and indirect stakeholders.



Our pan-India presence and nature of business enables us to engage with a versatile array of stakeholders.

Our engagement process

Stakeholder analysis helps us to identify and assess stakeholders, who can affect and influence IndianOil's strategy and reputation. We have endeavoured to

identify stakeholders and successfully engage with them to derive a mileage on all sustainability related issues and to minimise negative impacts on our businesses.





Sustainability Initiatives

IndianOil's Sustainability Policy encompasses environmental, social and economical aspects of the entire business operations and identifies roles and responsibilities of various departments to achieve sustainable development. A separate department namely 'Alternate Energy & Sustainable Development' is dedicated to formulate strategies and implement action plans to address global environmental issues such as climate change, global warming, etc. Board committee on CSR & Sustainable Development is the apex body to plan strategies and monitor Sustainable Development initiatives across IndianOil.

At a time when 'ZERO' is the new target for sustainability, we are on the set to take up specific emission and water reduction targets. These are based on major Energy Conservation measures across IndianOil, including efficient technologies, improving lighting and process efficiency, generation of renewable energy, etc., along with water conservation methods including installation of rainwater harvesting units and water reuse, recycle, reduce, etc. and responsibly managing waste.

Under a long term plan, Carbon and Water foot-printing has been completed for the entire organization.

Carbon & Water Footprinting

Carbon (Scope - 1 & 2) and Water footprinting of all locations is carried out annually.



Tree Plantation & Carbon Neutral events

A conscious effort towards reducing our carbon footprint is performed by planting trees. Also major business meetings / events are made carbon neutral through tree plantation.



Energy Audit of Office Buildings

Efficient use of energy is the order of the day. The energy auditing is done at our various offices to achieve energy conservation / efficiency by implementing recommended modification / updation for optimum energy utilization.



Rainwater Harvesting

Rainwater Harvesting project are implemented at various locations with a view to reduce our water footprint and to increase ground water availability through recharging aquifer by rainwater.



Awareness Generation Program

Sensitization of the employees towards sustainability measures in their day to day lives is one of the most important initiatives accomplished through a well structured SD awareness workshop conducted across the organization. The workshops covering more than 2400 employees representing a multifunctional group have helped generate commitment on Sustainable Development .

A link to the Corporate Sustainability webpage is <http://www.iocl.com/Aboutus/sustainability.aspx>

Sustainability Initiatives

Sustainability Reporting

We have been releasing Sustainability Report since 2005-06.

As a part of paper conservation measures, our Sustainability Report 2012-13; “Widening Horizons” was released in an e-version and in 20 page printed abridged version. The report was a Global Reporting Initiative, GRI G3.1 OGSS compliant with A+ rating duly assured by external agency.



Off-grid Solarisation

Retail Outlet solarisation

With a view to reduce diesel consumption by Diesel Generator Sets in Retail Outlets and resultant reduction in GHG emissions, solar Photo Voltaic (PV) power generation system are installed at Retail Outlets. This initiative began in 2011 and since then 1265 Retail Outlets are solarized with a total combined generation capacity of over 4.4 MW. RO Solarization has brought smile in the face of our most important stakeholders like dealers and customers and driven by this, we have a vision to solarise all the Retail outlets.

Solar Lanterns

For providing illumination in the dwellings of the downtrodden people who are not connected to grid power, we have taken initiative of providing solar lanterns. During the year, we have sold 34,947 solar lanterns with the cumulative sales reaching over 76000.

Building Solarisation

We continue to promote solar energy generation capabilities in our Offices and therefore to reduce dependency on grid supply. Our plan is to solarise all the offices / Installations wherever feasible.

Green Buildings

Our five offices located at the following locations are provided with Green building features :

- New Delhi
- Panipat
- Indore
- Faridabad
- Mumbai



Indore Divisional Office Building

Solar Energy Generation

Our 5MW capacity solar power plant commissioned in 2012 at Rawra, Jodhpur, Rajasthan has been operating successfully.

Wind Energy Generation

Our 21 MW Wind Power unit, commissioned in Kutch, Gujarat, in 2009, has been operating efficiently. During the year, 14.7 MW wind capacity has been commissioned at Gandikota, Andhra Pradesh. With this, total wind power generation capacity has reached upto 63 MW.



Leading The Change

Sustainability Initiatives

Sustainability Awards

Our Sustainability initiatives have won accolades from PETROFED (Special commendation Award- environment Sustainability Company of the year Award 2011-12) and 'Golden Peacock Award for Sustainability' conferred by Institute of Directors for the year 2013.



National Seminar on Sustainability

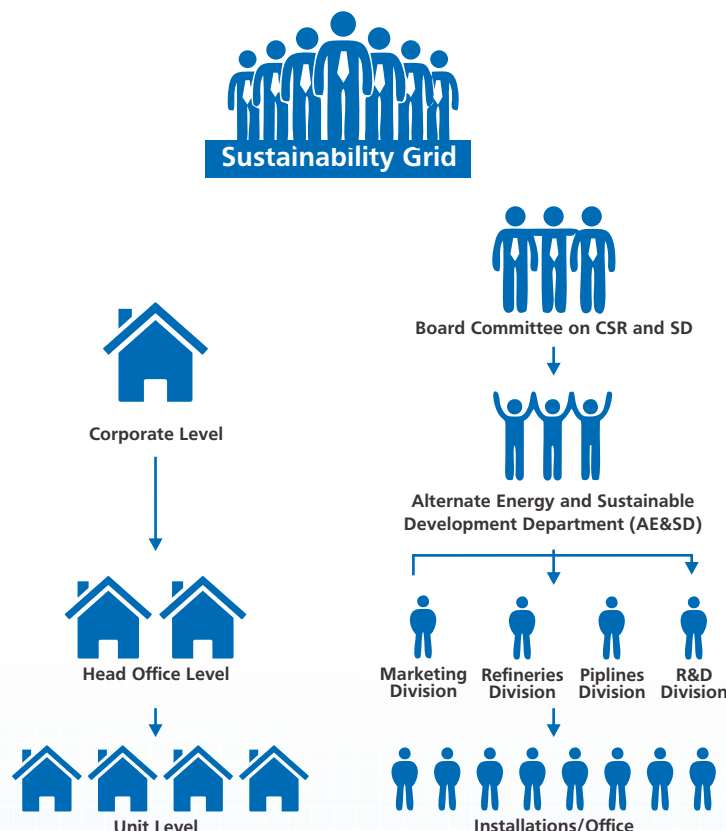
Our 2nd National Seminar on Sustainability - '**Public Enterprises: Leading the way to Sustainable Development**' was organized at New Delhi in February, 2014. Sessions on carbon, water and waste management were lead by eminent faculty from Ministry of Water Resources, Department of Public Enterprises and institutions such as Centre for Science

and Environment, Global Reporting Initiative (India) and Central Pollution Control Board. Our senior executives and representatives from ONGC, NTPC, GAIL, TERI, HPCL, PPAC, PCRA and SBI attended the seminar.

The seminar brought forward the formation of an inter-CPSEs **Sustainability Hub** to join hands for tackling environmental, social and economic challenges through a new business paradigm.

Sustainability Organization Grid

Sustainability planning and implementation in IndianOil is a combination of top-down and bottoms-up approach . The philosophy and policies are designed by the senior groups and proposals as well as plans are created by the field level groups. The flow of wisdom and feedback of activites' impacts is continuous which helps fine-tune the policies and processes.

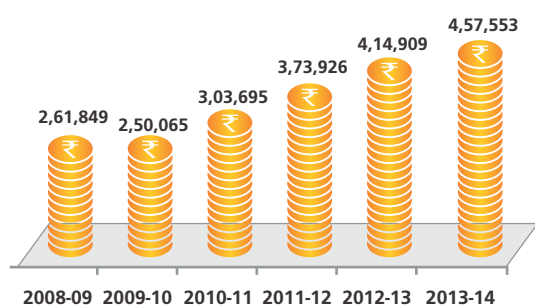


Economic Performance

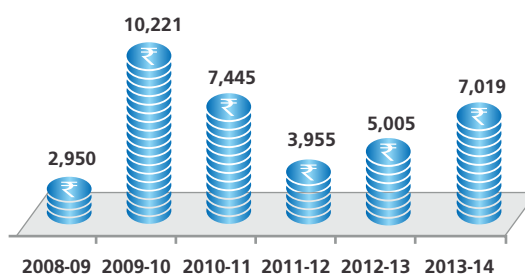
In the year 2013-14, IndianOil retained its leadership in the downstream sector. As India's top corporate in Fortune's 'Global 500 listings' at the 96th position, the company set new standards in economic performance during the fiscal, with enhanced mind and market share.

IndianOil sold 75.53 million tonnes of products, including exports during 2013-14. We increased our turnover by 10% and net profit by 40%.

Turnover (₹ Crore)



Profit After Tax (₹ Crore)

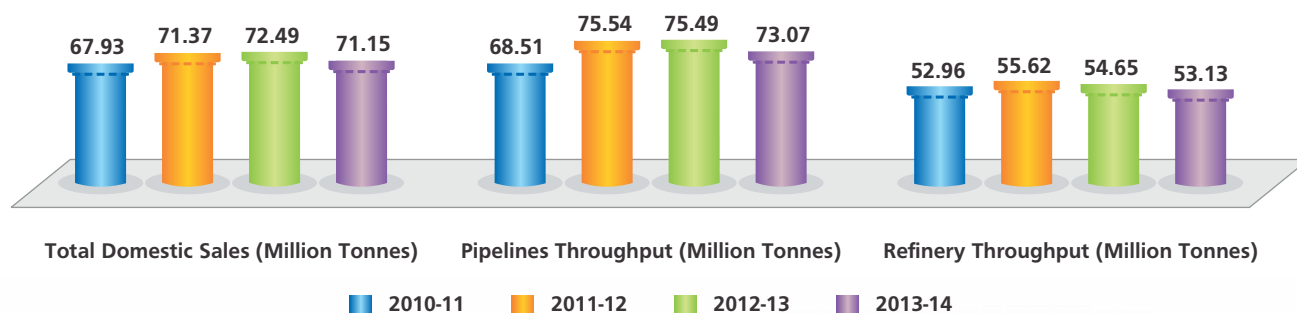


Pipelines : Our Underground Highways

- 11,214 km crude and product pipelines
- Over 113% capacity utilization of crude oil pipelines
- Nearly 13 projects of over 3200 km and added capacity of 15.5 MMTPA are under implementation
- Transported 73.08 MMT of crude oil and finished products during the year 2013-14

Gross refinery margins during 2013-14 were US\$ 4.24 per barrel as against US\$ 3.16 per barrel in 2012-13.

Operational Performance

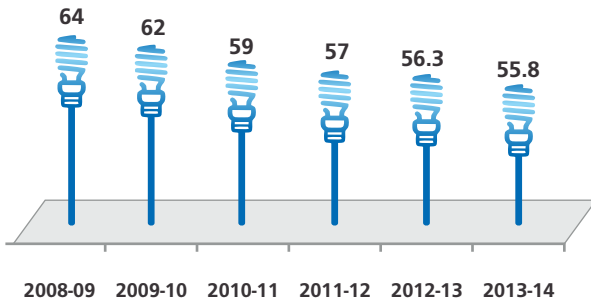




Leading The Change

Environmental Performance

Specific Energy Consumption (MBN)

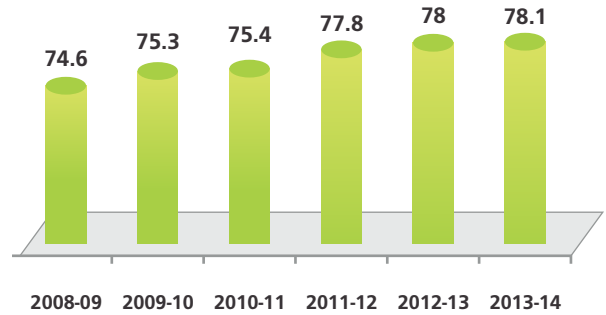


(MBN (MBTU/BBL/NRGF): Specific Energy Consumption Factor refers to total heat value of fuel and loss in thousand BTU, BBL refers to barrel of crude processed and NRGF is a derived factor that depends upon actual intake in both primary and secondary processing units as per industry standard)

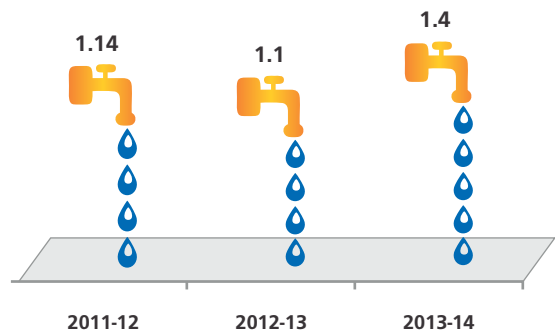
At IndianOil, we understand that the lasting health of our company cannot be alienated from the health of the environment in which we operate, and that our "license to operate" is dependent upon responsible environmental stewardship.

Despite revamp exercise and crude supplies fluctuations at West and East coast refineries, the combined distillate yield of the division stood at 78.1 wt%. Our efforts towards energy conservation resulted in sustaining overall specific energy consumption at 55.8 MBN during 2013-14 by implementing various energy saving schemes and close monitoring of energy parameters. In spite of major shutdown of refineries, IndianOil refineries have achieved capacity utilization of more than 98%.

Distillate Yield (%wt)



Specific Water Consumption (metric cube per metric tonne of crude processed) at Refineries



Development of Green Belts and Eco Parks

Tree plantation in and around all our establishments is an ongoing activity. Development of green belts / ecological parks has been a significant feature of IndianOil's operations. All refineries have developed green cover around their operations covering an area of about 800 acres. Guidance from eminent Botanists has been taken in scientifically planning and developing of green belts in and around our refineries.

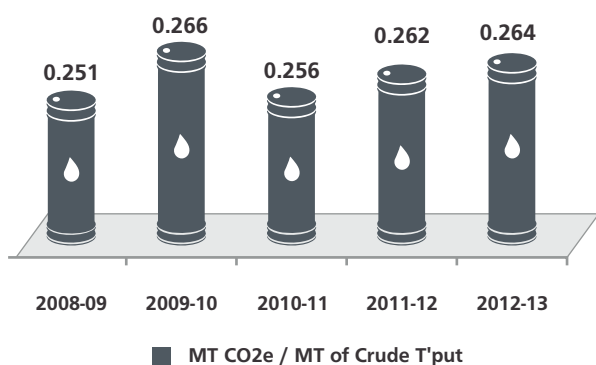
Environmental Performance

Due to installation of new technologies and ENCON projects stabilization time, our tCO₂ emission per MT of crude processed has increased slightly from 0.262 tCO₂ per MT in 2012-13 to 0.264 tCO₂ per MT in 2013-14. Our total emissions have declined from 14.29 million tCO₂ in 2012-13 to 14.01 million tCO₂

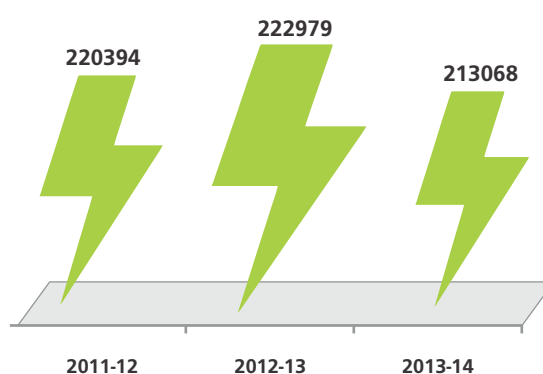
due to optimum use of electricity, heat/steam, flaring, physical and chemical processes, generated on site.

GHG emissions from our refineries are estimated and reported annually through Carbon Disclosure Project (CDP).

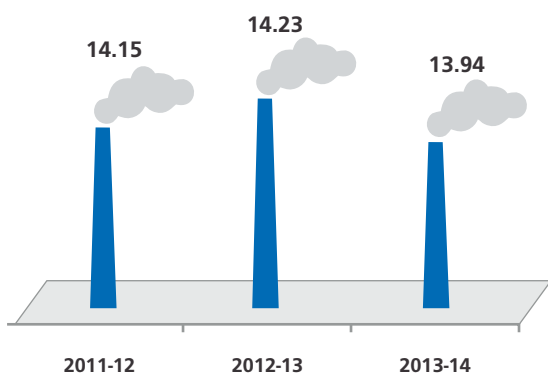
Net MT CO₂e/MT Crude Processed



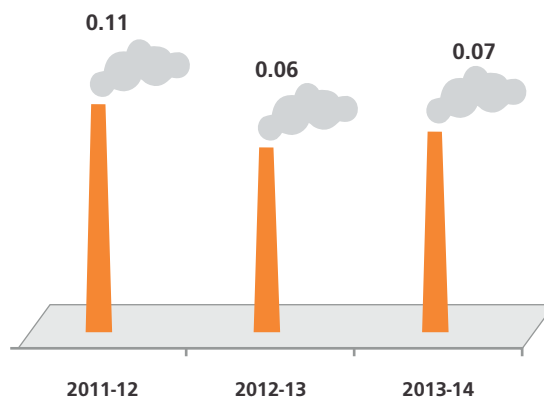
Direct Energy Consumption (TJ)



Direct Emission (Million tCO₂e)



Indirect Emission (Million tCO₂e)



*Data pertains to refineries



Leading The Change

Our People - Our Strength

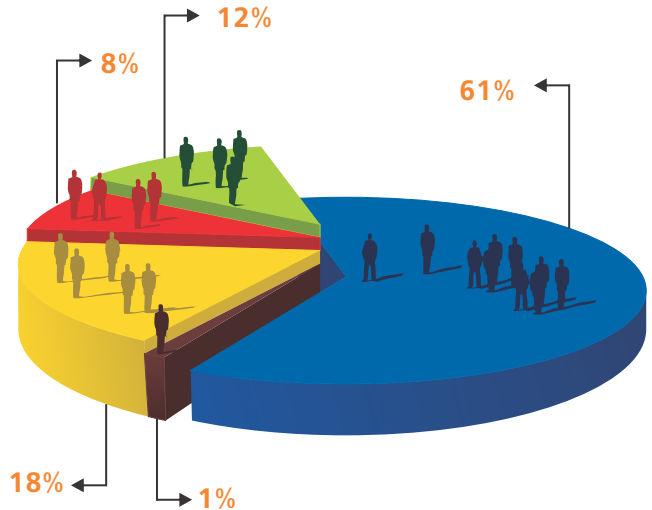
VALUES

Care • Innovation • Passion • Trust

At IndianOil, corporate values guide the business conduct and strengthen all of our operations, helping the company succeed and maintain its position as one of the most respected organization in the country. Our employees uphold these values and promote them across the business.

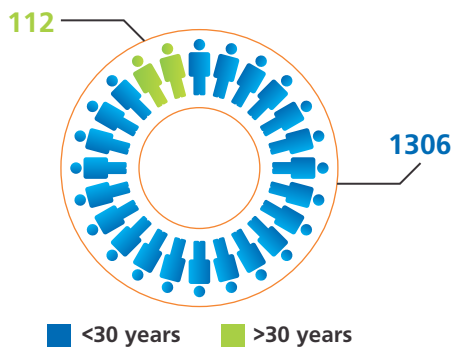
With increasing demand of competent manpower, the IndianOil family has been growing big in size and number. As of 31st March 2014, we had 33,793 permanent employees. To meet the talent requirement for growing businesses, IndianOil recruits manpower through competitive selection.

Number of employees by category



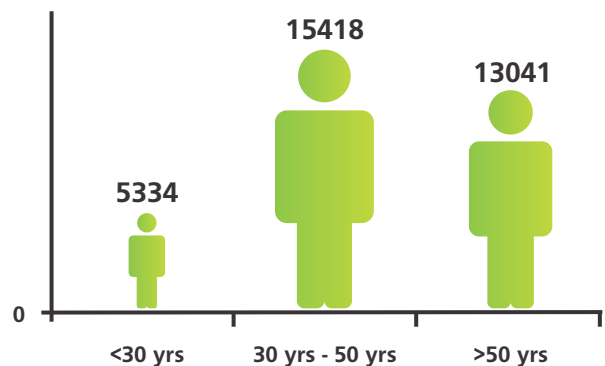
■ General ■ SC ■ ST ■ OBC ■ PH

New Employees Recruited (By Age Group)

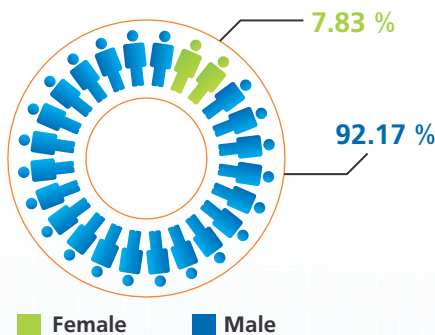


■ <30 years ■ >30 years

Total Number of employees by age group



New Employees Recruited (by Gender)



■ Female ■ Male

Total number of employees by division (as on 31.03.2014)

13402	Refineries	734
14792	Marketing	1731
2449	Pipelines	113
352	R&D	49
156	IBP	15

Social Performance

Spreading CSR awareness among Employees

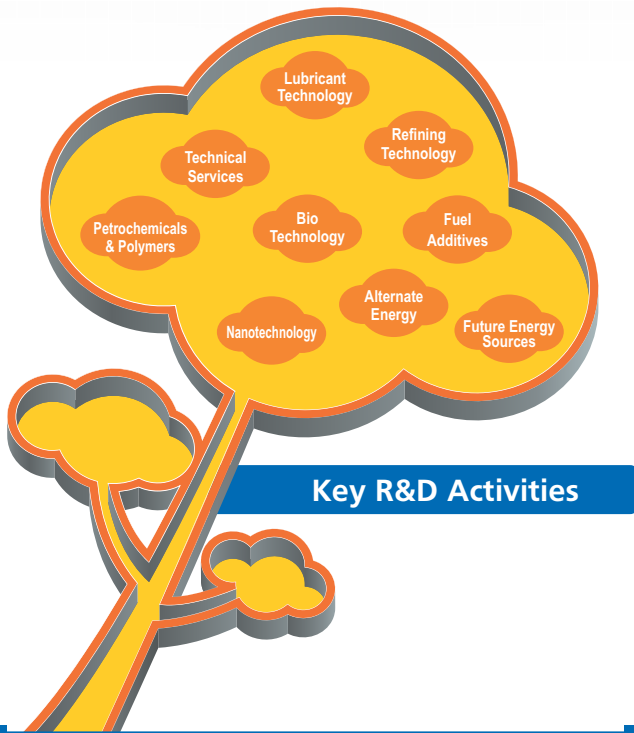
- IndianOil CSR policy has been made available at IndianOil website (www.iocl.com) as well as at the intranet site.
- IndianOil communicates its CSR activities through a separate CSR section in its Annual Report.
- IndianOil publishes Sustainability Report every year (which meets GRI guidelines).
- IndianOil communicates about its CSR activities with employees through the in house daily e-journal, IndianOil Xpress.
- IndianOil conducts in house workshops on CSR for its employees with in-house faculty, assistance from leading Institutes/PSUs/Private sector, etc.
- Employees are often nominated for workshops and training program on CSR conducted by external agencies.

CSR Programs	
Scheme	Benefits
IndianOil Sachal Swasthya Seva (ISSS)	52 Mobile Medical Units (MMU) are operational in Andhra Pradesh, Telangana & Uttar Pradesh. During 2013-14, 14.76 lakh patients were treated & cumulatively, more than 26 lakh patients have been treated.
Swarna Jayanti Samudaik Hospital, Mathura, Uttar Pradesh	49,514 patients were treated; During 2013-14, Since 1999, about 7 lakh patients have been treated.
Assam Oil School of Nursing (AOSN), Digboi, Assam	Since inception, 334 students have successfully completed the course with 100% placement record.
IndianOil Education Scholarship Scheme	During 2013-14, about 53,000 applications were received for 2600 scholarships.
IndianOil Sports Scholarship Scheme	150 scholarships for 19 games/ sports are awarded to upcoming junior players from 14 to 19 years of age.
MoU with TATA Medical Centre Trust, Kolkata	IndianOil has signed an MoU with TATA Medical Centre Trust & TATA Eastern Medical Trust for 'IndianOil TATA Care Centre at Kolkata (250 beds with comprehensive modern Cancer Care Centre)
LPG Scheme of Government of India	One-time grant to Below Poverty Line (BPL) families in the rural areas for release of new LPG connection under Rajiv Gandhi Grameen LPG Vitaran Yojana. About 2.4 lakh BPL connections were released during the year as a part of CSR initiatives.
Help for Flood/ Cyclone affected people in Uttarakhand & Odisha	Contributed ₹ 2 crore to Uttarakhand Chief Minister's Relief Fund (for flood affected people) and ₹ 1 crore to Odisha Chief Minister's Relief Fund (for cyclone affected people).
Shikshak Dakshyata Vikas Abhiyan, Digboi, Assam	This project aims to improve soft skills of government school teachers. During 2013-14, 121 teachers from schools covering 42 villages in and around Digboi were trained under the program. So far, 182 teachers have been trained under this project.
Sarve Santu Niramaya, Digboi, Assam	This project aims to provide free health consultation and medicines for both human beings and livestock population. During 2013-14, 2035 poor patients and 25,274 cattle /poultry (including 506 free vaccinations) have been treated (with free medical consultation & medicines).



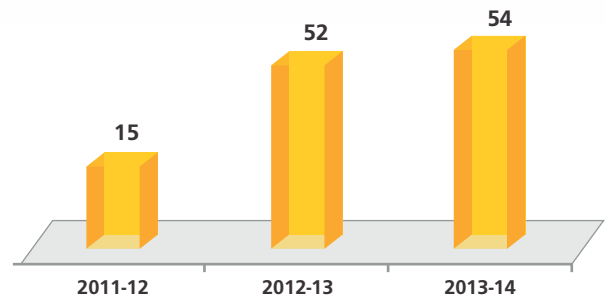
Leading The Change

Product Responsibility



Key R&D Activities

No. of Patents Filed



IndianOil Centre for Renewable Energy – i-CARE

is proposed to be set up at Manesar to harness avant-garden energy sources. Other than bio-energy, gasification technology, solar, thermal and hydrogen technologies will also be focused upon at.

Developing indigenous technologies

IndianOil's R&D Centre has been consistently developing technologies to facilitate the optimum utilization of the available resources to ensure energy sufficiency and energy independence. IndianOil is also actively focusing on fast track commercialization of indigenous technologies that will help maximize its output across the entire hydrocarbon value chain.

Product stewardship

As a major player in the energy sector, predominantly supplying fuel for transportation as well as domestic and industrial use, IndianOil constantly puts efforts to imbibe the concerns towards environment and society in its business processes. Over the years, the Company has spent more than ₹ 20,000 crore towards quality improvement in Motor Spirit (Petrol) & High Speed Diesel (HSD), which constitute two of its major products. These initiatives not only meet the stringent environmental norms, but additionally through a constant up-gradation of processes and absorption of technology, have led the company towards attaining product stewardship.



Sustainability Snapshot

Initiative	Units	Cumulative as on 31 st March 2014
Carbon Management		
Carbon Footprinting	No.	All locations
Solar PV (Off-grid) - Capacity	KW	257
RO Solarisation - Nos.	Nos.	1,265
RO Solarisation - Capacity	MW	4.4
Sale of Solar lanterns	Nos.	76,750
Energy Audit of Office building	Nos.	79
Certified Green Buildings	Nos.	2
Specific Energy Consumption	MBN (MBTU/BBL/NRGF)	55.8
Water Management		
Water Footprinting	Nos.	All locations
Waste Management		
No. of Organic Waste Converter/ Bio-gas Generator	Nos.	15
Sustainability Awareness Workshops		
No. of Workshops	No.	100
Total Attendees	No.	2,478



Financial

10.3% higher turnover over last year

40.3% increase in Earning Per Share over the previous year

Net profit increased by 40.2% over the preceding year

Social

Rs 81.91 Cr invested in Corporate Social Responsibility activities

2600 scholarships awarded to students

14.76 Lakh patients treated under IndianOil Sachal Swasthya Seva (ISSS)

Environmental

Total Emissions reduced by 1.96%

Direct Energy consumption reduced by 4.44%

Specific Energy consumption(MBN) at refineries dropped by 0.9%



IndianOil

Corporate Office

3079/3, Sadiq Nagar, J.B. Tito Marg, New Delhi-110049

www.iocl.com