

Terms & Conditions of the “SERVO Scratch Karo Jeb Bharo” Promo offer

1. Participation in this offer implies acceptance of the following Terms and Conditions.
2. Entry to this offer shall be treated as void wherever such offers are prohibited under local laws.
3. This offer is open to Indian Citizens only aged 18 years and above as on 1st October 2011, and residing in India.
4. Employees of Indian Oil Corporation Ltd. and their families, IndianOil Dealers and Distributors, Servo CFAs, all Servo Stockists are not eligible to participate in this promo. Employees of Advertising Agencies of Indian Oil Corporation Ltd., and channel partners, Service providers/Event managers etc. associated with this offer also shall not be eligible to take part.
5. Only those customers, who purchase a promo pack of 7.5 lt / 10 lt/15 lt/ 20 lt of SERVO Pride TC 15W-40 or 10lt/20lt of SERVO Premium CF4 15W-40 with promotion offer label and scratch option at any IndianOil/IBP/Assam Oil Division retail outlets/bazaar traders, are eligible to participate in this offer. SERVO Pride TC 15W-40 or Premium CF4 15W-40 containers of above mentioned sizes in regular packs (without the promotion labels) are also available in the market during the promotional period and this offer shall not be applicable to them. In case any person purchases these regular packs, which are not having scratch option, he/she shall be deemed not to have participated in this offer.
6. Every scratch card under this offer will have an assured cash back of minimum Rs. 25 to maximum of Rs. 5000/-. However, there are also bumper prizes of cash back of ₹ 50,000/- each.
7. To participate in this offer, a customer has to purchase a container of 7.5 lt or 10 lit or 15 lit or 20 lt of SERVO Pride TC 15W-40 or a container of 10 lt or 20 ltr of SERVO Premium CF4 15W-40 Engine Oil and open the spout to get the scratch card which is kept under the cap. The customer has to scratch the silver colored strip to get the cash back amount revealed. The amount revealed on the scratch portion can be redeemed at the retailer on the spot. The customer shall return the original scratch card to the retailer from where he purchased the SERVO container after receiving the cash back amount.
8. However, if the customer gets a bumper prize of Rs. 50,000/- on the scratch card, he/she should call the no. given on the rear of the scratch card (09920848939) to claim the prize money and provide all the requisite information to the IndianOil officer over phone. The amount will be given by way of bank

instrument by IndianOil Corporation after due verification of the scratch card against which the claim is made by the customer. The customer must retain the original scratch card and bill of purchase till the prize amount is received and the same should be returned to IndianOil Officer on receipt of payment.

9. The winner of the bumper prize of Rs. 50,000/- cash back is required to produce the original scratch card and Bill of purchase to claim the prize. Loss/mutilation of the original scratch card shall disqualify the customer. No photocopies/ duplicate of the scratch card shall be accepted. Only original scratch card shall be accepted for eligibility of the bumper prize.
10. Income tax, gift tax or any other statutory levies as may be applicable from time to time, arising out of the bumper cash back of Rs. 50,000/- shall be payable by winner. IndianOil is not liable for any of these charges. All requisite information/documents including the PAN no. etc., as advised by IndianOil, shall be produced by the winners within **six weeks** from the date of purchase of promo pack.
11. The offer is valid till the promo stocks last. All communication to winners will be made by telephone calls on phone numbers through which they have contacted the Indian Oil mobile number mentioned in point no.8 for claiming their bumper prize. In case the phone number is changed/terminated/blocked/out of reach etc. Indian Oil Corporation Ltd. shall not be responsible for not being able to communicate/handover prizes to the winners.
12. Indian Oil Corporation Ltd. reserves the right to withdraw and/or alter any of the terms and conditions of this offer at any time without prior notice or to replace, wholly or in part, this offer by another offer whether similar to this or not, or to withdraw it altogether. No correspondence shall be entertained on this account.
13. No queries/ clarifications/ suggestions/ communication etc. shall be entertained by Indian Oil Corporation Ltd. on the execution of this offer. Reply if any, to be given shall be entirely at the discretion of Indian Oil Corporation Ltd.
14. If a prize is unclaimed, declined, disqualified etc. or if a winner forfeits the prize under these terms and conditions, then Indian Oil Corporation Ltd. shall have absolute discretion to decide the utility of unclaimed, declined, disqualified etc. prizes if any.
15. Indian Oil Corporation Ltd. reserves the right to audit all claims/winning entries to ensure that the Terms and Conditions of this offer have been met and to seek additional information regarding any and all claims and supporting documents.
16. The submission of false, incorrect, misleading or fraudulent documentation/

information may result in disqualification from this offer and from future IndianOil offers. Misrepresentation, submission of false, misleading or fraudulent information/ documentation may result in the claimant being subject to civil or criminal liability/proceedings.

17. Each offer rule, given above, shall be severable from each of the other rules, and if any rule is found to be void, invalid, or unenforceable for any reason, the remaining rules shall remain in full force and effect.

18. The decisions of Indian Oil Corporation Ltd., regarding this offer, are final and binding and are non-contestable.

19. All disputes are subject to the exclusive jurisdiction of the courts at Mumbai only.