

Terms & Conditions of the “SERVO Cash in Cap” offer

1. Participation in this offer implies acceptance of the following Terms and Conditions.
2. Entry to this offer shall be treated as void wherever such offers are prohibited under any applicable laws.
3. The offer is valid only on select grades and packs of SERVO lubricants. The following are the grades and packs on which the offer is applicable:

1. SERVO Premium CF4 15W-40	7.5lit, 10lit and 20lit
2. SERVO Pride TC 15W-40	7.5lit, 10lit and 15lit
3. SERVO Super MG 20W-40	7.5lit, 10lit and 20lit
4. SERVO Pride XL 15w-40	7.5lit, 10lit, 15lit and 20lit
5. SERVO Pride ALT 15W -40	10lit and 15 lit
6. SERVO Tractor Oil MG 20W-40	7.5 lit
4. The promotional packs can be identified by the logo unit of “**SERVO Cash in Cap offer**” printed/stickered on the label. Also a marking for directing the customers towards the place where the scratch card is kept is printed on the lid. Regular packs of the grades above (without the promotion labels) are also available in the market during the promotional period and this offer is not applicable on them. In case any person purchases these regular packs, which are not having such promo label he/she shall not be eligible for this offer. .
5. To participate in this offer a customer has to purchase any of the promotional packs mentioned in point no. 3 . The cash back amount is printed on the scratch card which is placed under the cap inside the spout of the promo- packs. The customer needs to open the cap, scratch the covered part on the scratch card where the cash back amount is printed. The scratch card needs to be presented to the retailer from where the pack is purchased to get on the spot the minimum cash-back amount of Rs.20.00 per Ltr for the quantity of product purchased.
6. In case of cash-back amount is higher than the minimum amount of Rs.20.00 per Ltr then the due amount will be paid by the same retailer to the customer after verification of the serial number of the card from concerned State Office of IOC via the concerned Stockist which may take maximum 7 days time from the date of the claim lodged to retailer by the customer.
7. The retailer from which the scheme pack is purchased by the customer is fully responsible for payment of cash backs to the customer for the purchases made from the retailer. The cash-back for the purchases of scheme pack made from

one retailer can't be paid by another retailer.

8. In case of any doubt or dispute on the cash back amount printed on the wad in the promotional packs due to quality of printing, no prints or due to mutilation of the scratch card, a minimum of Rs. 20.00 per Ltr of quantity purchase will be paid to the customer. The decision of the Corporation shall be final and no further correspondence or request from the customer will be entertained in this regard.

9. This offer is valid across the States and Union Territories of India and Nepal (except in those areas/locations/states where such offers are prohibited under any applicable laws) as per following schedule:

PRIMARY SALES TO STOCKISTS:	UP TO 30.11.2014
SECONDARY SALES TO RETAILERS:	UP TO 31.01.2015
CASH-BACK TO CUSTOMER:	UP TO 28.02.2015
REIMBURSEMENT TO STOCKISTS:	UP TO 31.03.2015

8. Indian Oil Corporation Ltd. reserves the right to withdraw and/or alter any of the terms and conditions of this offer at any time without prior notice or to replace, wholly or in part, this offer by another offer whether similar to this or not, or to withdraw it altogether. No correspondence shall be entertained on this account.
9. No queries/ clarifications/ suggestions/ communication etc. shall be entertained on operation of this offer; reply if any to be given shall be entirely at the discretion of Indian Oil Corporation Ltd.
10. Each offer rule wholly or in part, given above, shall be severable from each of the other rules, and if any rule is found to be void, invalid, or unenforceable for any reason, the remaining rules wholly or in part thereof shall remain in full force and effect.
11. The decisions of Indian Oil Corporation Ltd., regarding this offer, shall be final and binding and are non-contestable.
12. All disputes are subject to the exclusive jurisdiction of the courts of Mumbai only.

