



IndianOil
The Energy Of India

Service charges recoverable from customers by LPG Distributors and RGGLVs w.e.f. 1.5.2016 are as follows:

A. Service charges applicable at the time of release of new connections under Pradhan Mantri Ujjwala Yojana (PMUY)

S. No.	Nature of services	Charges
1	Charges for release of new LPG connection to BPL families including Inspection of hotplates, installation of equipment and demonstration of LPG equipment	Rs. 75/-
2	Administrative charges for issuance of Domestic Gas Customer Card (DGCC) (including cost of DGCC)	Rs. 25/-

B. Service charges other than 'A' above

S. No.	Nature of services	Revised Charges we.f. 01.05.2016
1	Administrative charges for documentation required for serving LPG Customer	Rs. 75/-
2	Installation & demonstration charges for new connection (with SBC or DBC) / installation charges for DBC	Rs. 100/-
3	Collection of equipment from customer premises for preparation of Termination Voucher on request of customer	Rs. 100/-
4	Mechanic visit charges (other than leakage) (depending upon the number of burners of the customer's hotplate) for : <ul style="list-style-type: none">• Inspection of hotplates at the time of release of new connection to be done after cleaning the hotplate (in case the hotplate is not purchased from the LPG Distributor) or <ul style="list-style-type: none">• Mandatory Inspection of domestic installation to be done after cleaning the hotplate or <ul style="list-style-type: none">• Servicing of hotplate	1 burner : Rs. 100/- 2 burner : Rs. 150/- 3 burner : Rs. 200/- 4 burner : Rs. 250/- Cooking Range, Cooking Hobs and Auto-ignition hotplates : Rs. 300/-
5	Administrative charges for issuance of Domestic Gas Customer Card (DGCC) including cost of DGCC	Rs. 50/-