

### **Terms & Conditions of the “SERVO Cap ke neeche Cash” offer**

1. Participation in this offer implies acceptance of the following Terms and Conditions.
2. Entry to this offer shall be treated as void wherever such offers are prohibited under any applicable laws.
3. The offer is valid only on select grades and packs of SERVO lubricants. The following are the grades and packs on which the offer is applicable:
  1. SERVO Premium CF4 15W-40 1 ltr & 5 ltr
  2. SERVO Pride TC 15W-40 1 ltr & 3 lit
  3. SERVO Super MG 20W-40 1 ltr & 5 ltr
  4. SERVO Pride 40 1 ltr & 5 ltr
  5. SERVO Gear HP 90 1 ltr & 5 ltr
  6. SERVO Kool plus 1 ltr
  7. SERVO 4T 900 ml & 1 ltr
  8. SERVO 4T Zoom 10W-30 900 ml
  9. SERVO 4T Goben 900 ml
4. The promotional packs can be identified by the logo unit of “**SERVO Cap ke neeche Cash offer**” printed on the label. Regular packs of the grades above (without the promotion labels) are also available in the market during the promotional period and this offer is not applicable on them. In case any person purchases these regular packs, which are not having such promo label he/she shall not be eligible for this offer. .
5. To participate in this offer a customer has to purchase any of the promotional packs mentioned in point no. 3 . The cash back amount is printed on the wad, inside the cap. The customer needs to open the cap, look for the wad on which the cash back amount is printed. The wad needs to be presented to the retailer from where the pack is purchased to get cash back amount varying from ₹ 10 to ₹ 1000 .
6. The cash back amount of ₹ 10 will be given to the customer immediately by the retailer *where the product is purchased*. For the cash back amount of ₹ 50, ₹100 and ₹1000/- the same will be given immediately after due verification by the retailer with SERVO Stockist from where the retailer purchased the promotional pack.
7. In case of any doubt or dispute on the cash back amount printed on the wad in the promotional packs due to quality of printing, no prints or due to mutilation of

the wad, a minimum of ₹ 10 only will be paid to the customer. The decision of the Corporation shall be final and no further correspondence or request from the customer will be entertained in this regard.

- 8 This offer is valid across the States and Union Territories of India and Nepal (except in those areas/locations/states where such offers are prohibited under any applicable laws) up to 31<sup>st</sup> March 2013. Claim of cash-back from Stockist/Retailers/Customers will be entertained only for the purchases made through invoice/Cash Memo upto 31<sup>st</sup> March 2013 and all claims relating to this offer. shall be accepted and settled by 30<sup>th</sup> April 2013.
- 9 Indian Oil Corporation Ltd. reserves the right to withdraw and/or alter any of the terms and conditions of this offer at any time without prior notice or to replace, wholly or in part, this offer by another offer whether similar to this or not, or to withdraw it altogether. No correspondence shall be entertained on this account.
- 10 No queries/ clarifications/ suggestions/ communication etc. shall be entertained on operation of this offer; reply if any to be given shall be entirely at the discretion of Indian Oil Corporation Ltd.
- 11 Each offer rule wholly or in part, given above, shall be severable from each of the other rules, and if any rule is found to be void, invalid, or unenforceable for any reason, the remaining rules wholly or in part thereof shall remain in full force and effect.
- 12 The decisions of Indian Oil Corporation Ltd., regarding this offer, shall be final and binding and are non-contestable.
- 13 All disputes are subject to the exclusive jurisdiction of the courts of Mumbai only.