 SOP for POS unit & mobile E-Wallet usage at Retail Outlets

Safety Guidelines

Based on the PESO guidelines on usage of Mobile Devices at Petrol Pumps, follow the below mentioned Standard Operating Practices (SOP) while performing transactions through POS units / Mobile e-wallets.

1. POS unit / mobile e-wallets should not be used while fuelling.
2. The hazardous area zone 1 (45 cm all around the dispensing unit) should be prominently painted with red marking on the floor.
3. Usage of POS unit / mobile e-wallet is prohibited within the red marking up to a height of 1.2 meter from base of the dispensing unit.
4. Beyond the red marking area, usage of POS unit / mobile e-wallet is prohibited up to a height of 45 cm from the floor level & 6 meters horizontally around the dispensing unit.
5. Usage of POS unit / mobile e-wallet is prohibited within a radius of 3 meters up to height of 45 cm, from the unloading (fill) point.
6. Do not paste QR Codes/ virtual ID of dealers for accepting mobile e-wallet payments on dispensing units.
7. Ensure standees displaying QR Codes/ virtual ID of dealers are fixed outside areas as mentioned above and are visible at all designated location/s.
8. Remember to be polite but firm when requesting customers to refrain from using mobile devices in the areas mentioned above.
9. Above all, customer attendants/managers/dealers must refrain from carrying mobile phones within the areas as mentioned above.