

## INDIAN OIL CORPORATION LIMITED (MARKETING DIVISION)

Retail Department, Odisha State Office Indian Oil Corporation Ltd. Indian Oil Bhavan, A/2, Chandrasekharpur, Bhubaneswar, Odisha - 751024

Expression of Interest for setup of Non-fuel Retail facilities at IOCL Retail Outlets across State of Odisha.

EOI NO: IOC/OSO/NFR\_AE/EOI/2023-24/1 E-tender ref: 2024\_OSO\_175769\_1

DUE DATE: 10.04.2024 at 17:00 HRS

#### **EXPRESSION OF INTEREST**

Indian Oil Corporation (IOCL) operates the country's largest network of fuel stations (petrol pumps) in Urban, Highways & Rural market segment across India. Many of these fuel stations have built-up structures as well as open spaces available for non-fuel ventures. IOCL is planning to develop non-fuel facilities and amenities for travelers on these fuel stations utilizing these assets.

IOCL proposes to engage with/identify/shortlist parties of repute who may be interested to leverage these available built-up/vacant spaces at the IOCL outlets on commercial basis, to setup/develop facilities which include the following:

Convenio Store/Kiosk, Tea & Coffee point, ATMs, Restaurant/Quick Service Restaurant, Snack Bar, Dhaba, Food & Beverage counters/vending booths including Ready-to-Eat vending, PUC Centres, Vulcanizing/Tyre Repair Kiosk, Vehicle Servicing Stations, General Store, Tyre Battery Accessory Store, E-Commerce Store/Logistics Support and kiosks/counters for Courier Service, Automobile Insurance, Money Transfers, Forex Services, etc.

We invite interested Parties to write in with their Expression of Interest (EOI) for the above opportunities. Along with their ideas/area of collaboration, Parties may include their experience (if any) and their geographical preferences in their submission. Format for submission is appended as Annexure-01& 02 of EOI document.

Proposals on ideas/models not mentioned in the above list of facilities are also welcome. The proposal may be sent by **any** of the following means:

- 1. Upload on IOCL e-Tender portal by 10.04.2024 at 17:00 HRS.
- 2. E-mail to the following IOCL official:
  - a) SK Mohammad Hanif; Dy. General Manager (RS- NFR & AE) (Email: <a href="mailto:shanif@indianoil.in">shanif@indianoil.in</a>)
- Send the proposal by mail on the following address: K/A: SK Mohammad Hanif; Dy.General Manager (RS- NFR & AE) Indian Oil Corporation Ltd. Indian Oil Bhavan, A/2, Chandrasekharpur, Bhubaneswar, Odisha - 751024

The submission should reach IOCL latest by 10.04.2024 at 17:00 HRS.

It is stated that the proposition is not an offer for an IOCL Petrol Pump dealership. Proposition is also not a commitment of business from IOCL.

In case of need of any support in the matter, may please contact:

SK Mohammad Hanif; Dy.General Manager (RS- NFR & AE) shanif@indianoil.in; Mob No-8800882512

### **Enclosed**

Annexure-01 – Indicative format for Party Response
Annexure-02 – NFR Model/Theme Preference Matrix Format

### **Indicative format for Party Response**

(To be submitted on letter head)

# (Bidder is requested to provide signed & stamped copy and provide filled sheet in excel format also)

| Sr No                                      | <u>Description</u>                                       | Party Inputs |  |  |  |  |  |
|--|--|--------------|--|--|--|--|--|
| Section - A - Party Credentials & Details. |  |              |  |  |  |  |  |
| 1.1  | Name of Party  |              |  |  |  |  |  |
| 1.2  | PAN Number   |              |  |  |  |  |  |
| 1.3  | GST Number (if applicable)                               |              |  |  |  |  |  |
| 1.4  | Brief Description of previous operations and             |              |  |  |  |  |  |
|  | experience of party (With details – may add              |              |  |  |  |  |  |
|  | additional sheets)                                       |              |  |  |  |  |  |
| 1.5  | Type of firm (Prop. /Partner/Company)                    |              |  |  |  |  |  |
| 1.6  | Contact Details  |              |  |  |  |  |  |
| 1.6.1                                      | Name of contact personnel                                |              |  |  |  |  |  |
| 1.6.2                                      | Email Address  |              |  |  |  |  |  |
| 1.6.3                                      | Mobile Number  |              |  |  |  |  |  |
| 1.6.4                                      | Landline Number  |              |  |  |  |  |  |
|  | Section - B – Proposed NFR mo                            | odel/Ideas   |  |  |  |  |  |
| 1.0  | NFR Model/ Idea -01                                      |              |  |  |  |  |  |
| 1.1  | Planned market segments (Urban/ Highway/                 |              |  |  |  |  |  |
|  | Rural)   |              |  |  |  |  |  |
| 1.2  | Proposed Facility type (Dhaba, Quick Service             |              |  |  |  |  |  |
|  | Restaurants (QSR), Convenience Stores(C-                 |              |  |  |  |  |  |
|  | Store), Tyre Battery Accessory Stores, E-                |              |  |  |  |  |  |
|  | commerce Stores, Provision of office space for           |              |  |  |  |  |  |
|  | Courier Service, Insurance Counter, Money                |              |  |  |  |  |  |
|  | Transfer, Forex Services, Telecom Operators,             |              |  |  |  |  |  |
|  | FMCG Companies etc., Service Stations, Weigh             |              |  |  |  |  |  |
| 1.3  | Bridges, Telephone Towers, ATM etc.)                     |              |  |  |  |  |  |
| 1.3  | Brief Description of Model/Idea (In vacant space         |              |  |  |  |  |  |
|  | or built-up area)  |              |  |  |  |  |  |
| 1.4  | In case of Odisha State, party may specify details       |              |  |  |  |  |  |
|  | as cities/districts/highway tracts or <b>location of</b> |              |  |  |  |  |  |
|  | interest (Name of Petrol Pump).                          |              |  |  |  |  |  |
|  | ` '  |              |  |  |  |  |  |
|  | In case of PAN India interest, Party may specify         |              |  |  |  |  |  |
|  | PAN India.   |              |  |  |  |  |  |
| 1.5  | Proposed commercial model (With details – may            |              |  |  |  |  |  |
|  | add additional sheets)                                   |              |  |  |  |  |  |
| 1.6  | Proposed duration of engagement                          |              |  |  |  |  |  |
| 1.7  | Brief on infrastructure required from IOCL               |              |  |  |  |  |  |

| 1.8   | Previous experience in running NFR model along with brief of similar facilities being operated. (With details – may add additional sheets) |  |  |  |  |  |
|---|--|--|--|--|--|--|
| Applicant may add additional rows in Section-B (like NFR Model/Idea -02, NFR Model/Idea -03 etc.) in case of more than one NFR model/Idea |  |  |  |  |  |  |
| Section - C- Other Details  |  |  |  |  |  |  |
| 2.0   | Any other detail Party wants to specify:   |  |  |  |  |  |

Signature & Stamp Name of Authorized Signatory Designation

### NFR Model/Theme Preference Matrix Format (To be submitted on letter head)

(Bidder is requested to provide signed & stamped copy and provide filled sheet in excel format also)

Bidder to submit preference for NFR theme along with corresponding market class for which bidder proposal(s) pertains:

| Sr No. | NFR Model  | Party Indication (Tick appropriate co |         |       | • • • • • • • • • • • • • • • • • • • |
|--------|--|---------------------------------------|---------|-------|---------------------------------------|
|        |  | Urban                                 | Highway | Rural |                                       |
| 1      | C-Store  |                                       |         |       |                                       |
| 2      | QSR  |                                       |         |       |                                       |
| 3      | Service Station  |                                       |         |       |                                       |
| 4      | Service station on wheels  |                                       |         |       |                                       |
| 5      | Tea/Coffee Point   |                                       |         |       |                                       |
| 6      | Micro Warehouses   |                                       |         |       |                                       |
| 7      | Cloud Kitchens   |                                       |         |       |                                       |
| 8      | PUDO Points  |                                       |         |       |                                       |
| 9      | Micro Convenio   |                                       |         |       |                                       |
| 10     | Forecourt Promotions   |                                       |         |       |                                       |
| 11     | Assisted E Com   |                                       |         |       |                                       |
| 12     | Farm Facilitation (Equipment Rental)   |                                       |         |       |                                       |
| 13     | 2W Service Station   |                                       |         |       |                                       |
| 14     | White Label ATM  |                                       |         |       |                                       |
| 15     | Kisan Haat   |                                       |         |       |                                       |
| 16     | Food Outlet/Food Court   |                                       |         |       |                                       |
| 17     | Dhaba  |                                       |         |       |                                       |
| 18     | Driver Amenities   |                                       |         |       |                                       |
| 19     | Paid Parking (Truckers)  |                                       |         |       |                                       |
| 20     | MATM/ Business Correspondence  |                                       |         |       |                                       |
| 21     | Food Truck   |                                       |         |       |                                       |
| 22     | Repair & Wash services   |                                       |         |       |                                       |
| 23     | Company Outlets  |                                       |         |       |                                       |
| 24     | Sale of TBA, QLOC  |                                       |         |       |                                       |
| 25     | Real Estate themes   |                                       |         |       |                                       |
| 26     | Other NFR Models   |                                       |         |       |                                       |
|        | <bidder add<="" bidder="" may="" specify.="" td="" to=""><td></td><td></td><td></td><td></td></bidder> |                                       |         |       |                                       |
|        | additional rows in case required>  |                                       |         |       |                                       |

Signature & Stamp Name of Authorized Signatory Designation