



IndianOil

INDIAN OIL CORPORATION LIMITED
(MARKETING DIVISION)

**Delhi & Haryana State Office
Indian Oil Corporation Ltd.
2nd Floor, World Trade Centre
Babar Road, New Delhi-110001**

**Expression of Interest for setting up of Non-fuel Retail facilities at IOCL Retail Outlets in
the National Capital Territory of Delhi and State of Haryana**

EOI NO: IOC/DSO/NFR_AE/EOI/2024-25/1

E-tender ref: IOC/DSO/NFR_AE/EOI/2024-25/1

DUE DATE 28.02.2025 17:00 Hrs

EXPRESSION OF INTEREST

Indian Oil Corporation (IOCL) operates the country's largest network of fuel stations (petrol pumps) in Urban, Highways & Rural market segment across India. Many of these fuel stations have built-up structures as well as open spaces available for non-fuel ventures. IOCL is planning to develop non-fuel facilities and amenities for travelers on these fuel stations utilizing these assets in Delhi and Haryana covering all districts of National Capital Region of Delhi including Central Delhi, East Delhi, New Delhi, North Delhi, North East Delhi, North West Delhi, Shahdara, South Delhi, South East Delhi, South West Delhi, West Delhi and all districts of Haryana including Ambala, Bhiwani, Charkhi Dadri, Faridabad, Fatehabad, Gurugram, Hissar, Jhajjar, Jind, Kaithal, Karnal, Kurukshetra, Mahendragarh, Nuh, Palwal, Panchkula, Panipat, Rewari, Rohtak, Sirsa, Sonapat and Yamunanagar

IOCL proposes to engage with/identify/shortlist parties of repute who may be interested in leveraging these available built-up/vacant spaces at the IOCL outlets on commercial basis, to setup/develop facilities which include the following:

Convenio Store/Kiosk, Tea & Coffee point, ATMs, Restaurant/Quick Service Restaurant, Snack Bar, Dhaba, Food & Beverage counters/vending booths including Ready-to-Eat vending, PUC Centres, Vulcanizing/Tyre Repair Kiosk, Vehicle Servicing Stations, General Store, Tyre Battery Accessory Store, E-Commerce Store/Logistics Support and kiosks/counters for Courier Service, Automobile Insurance, Money Transfers, Forex Services, etc.

We invite interested Parties to write in with their Expression of Interest (EOI) for the above opportunities. Along with their ideas/area of collaboration, Parties may include their experience (if any) and their geographical preferences in their submission. Format for submission is appended as Annexure-01& 02 of EOI document.

Proposals on ideas/models not mentioned in the above list of facilities are also welcome. The proposal may be sent by **any** of the following means:

1. Upload on IOCL e-Tender portal by 28.02.2025 @1700 hrs
2. E-mail to the following IOCL official:

Suraj Sharma, CM (RS- NFR & AE) (Email: surajsharma@indianoil.in)

3. Send the proposal by mail on the following address:

K/A: Suraj Sharma, CM (RS- NFR & AE)

**Indian Oil Corporation Ltd (MD)
Delhi & Haryana State Office
2nd Floor, World Trade Centre,
Babar Road, New Delhi-110001**

4. The submission should reach IOCL at the latest by **28.02.2025 at 17:00 Hours**.

It is stated that the proposition is not an offer for an IOCL Petrol Pump dealership.

Proposition is also not a commitment of business from IOCL.

In case of need of any support in the matter, may please contact:

Suraj Sharma, CM (RS- NFR & AE)
surajsharma@indianoil.in , Mob No- 7381010388,
Landline-011-46363395

Enclosed

Annexure-01 – Indicative format for Party Response
Annexure-02 – NFR Model/Theme Preference Matrix Format

Annexure-01
Indicative format for Party Response

(Applicant is requested to provide signed & stamped copy on letterhead)

Sr No	Description	Party Inputs
Section - A – Party Credentials & Details.		
1.1	Name of Party	
1.2	PAN Number	
1.3	GST Number (if applicable)	
1.4	Brief Description of previous operations and experience of party (With details – may add additional sheets)	
1.5	Type of firm (Prop. /Partner/Company)	
1.6	Contact Details	
1.6.1	Name of contact personnel	
1.6.2	Email Address	
1.6.3	Mobile Number	
1.6.4	Landline Number	
Section - B – Proposed NFR model/Ideas		
1.0	NFR Model/ Idea -01	
1.1	Planned market segments (Urban/ Highway/ Rural)	
1.2	Proposed Facility type (Dhaba, Quick Service Restaurants (QSR), Convenience Stores(C-Store), Tyre Battery Accessory Stores, E-commerce Stores, Provision of office space for Courier Service, Insurance Counter, Money Transfer, Forex Services, Telecom Operators, FMCG Companies etc., Service Stations, Weigh Bridges, Telephone Towers, ATM etc.)	
1.3	Brief Description of Model/Idea (In vacant space or built-up area)	
1.4	Party may also specify details such as cities/districts/highway tracts or location of interest (Name of Petrol Pump).	
1.5	Proposed commercial model (With details – may add additional sheets)	
1.6	Proposed duration of engagement	
1.7	Brief on infrastructure required from IOCL	
1.8	Previous experience in running NFR model along with brief of similar facilities being operated. (With details – may add additional sheets)	

Applicant may add additional rows in Section-B (like <u>NFR Model/Idea -02</u> , <u>NFR Model/Idea -03</u> etc.) in case of more than one NFR model/Idea		
Section - C- Other Details		
2.0	Any other detail Party wants to specify:	

Signature & Stamp
Name of Authorized Signatory
Designation

NFR Model/Theme Preference Matrix Format

(Applicant is requested to provide signed & stamped copy on letter head)

Applicant to submit preference for NFR theme along with corresponding market class for which proposal(s) pertains:

Sr No.	NFR Model	Party Indication (Tick appropriate column)			Specific name of RO (if any)
		Urban	Highway	Rural	
1	C-Store				
2	QSR				
3	Service Station				
4	Service station on wheels				
5	Tea/Coffee Point				
6	Micro Warehouses				
7	Cloud Kitchens				
8	PUDO Points				
9	Micro Convenio				
10	Forecourt Promotions				
11	Assisted E Com				
12	Farm Facilitation (Equipment Rental)				
13	2W Service Station				
14	White Label ATM				
15	Kisan Haat				
16	Food Outlet/Food Court				
17	Dhaba				
18	Driver Amenities				
19	Paid Parking (Truckers)				
20	MATM/ Business Correspondence				
21	Food Truck				
22	Repair & Wash services				
23	Company Outlets				
24	Sale of TBA, QLOC				
25	Real Estate themes				
26	Other NFR Models <Bidder to specify. Bidder may add additional rows in case required>				

Signature & Stamp
Name of Authorized Signatory
Designation