



IndianOil

IndianOil NEWS

Corporate House Journal of Indian Oil Corporation Limited

April 2021



Scaling New Highs

IndianOil marches towards excellence,
leveraging ideas in the Year of Opportunities



Dear IOcian,



As we have been observing, the second wave of COVID-19 is affecting many.

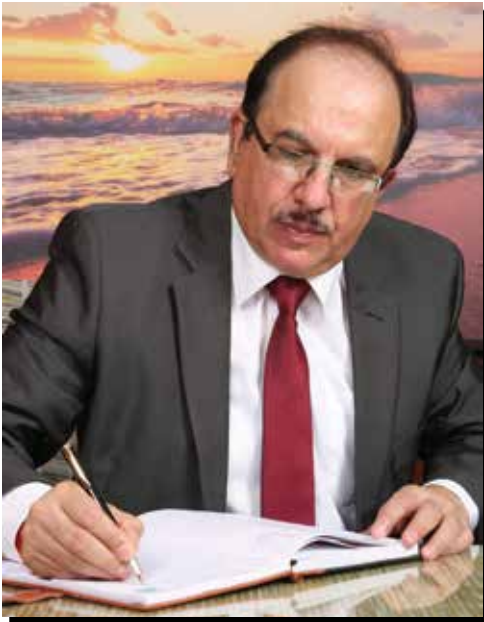
With an aim to support our employees in this crisis hour, our Chairman has launched IndianOil Covid Coordination Centre on April 25, 2021.

It's an organisation-wide initiative to provide our employees 24x7 on call service and provide them information on availability of doctors, hospitals, service providers such as medicines, oxygen, ambulances, Covid care centres, etc.

The centre has been established at 21 locations (9 Refinery Units, 5 Pipelines Regions, 4 Marketing Regional Offices, RHQ, PLHO and MKHO). Two officers have been assigned to each of the centre. The contact details of officers are given below.

You may contact the officer at the location nearest to you.

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Click to play video



Click here to view the short film, *Celebrating Conviction*, which gives a glimpse into Mr. Gurmeet Singh's illustrious career.



Click to watch a video on the Combo Double Bottle Connection for *Indane*.



Click to watch a video on IndianOil's Composite Cylinder.

As the country witnesses a surge in the second wave of the COVID-19 pandemic, I hope you and your loved ones are safe. I urge you to not lower your guard and follow safety protocols religiously. In unique measures demonstrating care for employees and community, IndianOil has set up a COVID Coordination Centre as a 24x7 on-call service to address medical needs of IOCians. We have also scaled down the MEG Unit to produce medical-grade liquid oxygen at its Panipat Refinery and Petrochemical Complex.

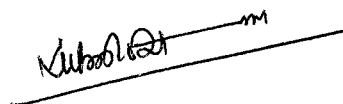
Our *CoronaYoddhas* are working round the clock to ensure uninterrupted fuel supplies. We need to take caution as we march into the year ahead. In the [Cover Story](#) this month, our Chairman, in his vibrant message, lays the framework for progress. Mr. SM Vaidya talks about the milestones achieved in the past one year, and the way forward in FY 2021-22.

Catch the latest developments of the month in [Innerscape](#) section including **SERVO** lubricants climbing a new peak of 500 TMT in sales volume, and launch of a slew of new products such as *Indane* Combo facility and Composite Cylinder; flag-off of latest branded fuel XP95; and *PROPEL* Ultra High MFI P1600MN, etc., besides a host of interesting features in the [Spotlight](#) section. Last month, we also bid goodbye to Mr. Gurmeet Singh, Director (Marketing), after 38 years of distinguished service. IndianOil family sincerely thanks him for helping IndianOil take the leap forward.

In the section [Off the Grid](#), we talk to Mr. S Venay Kumar, the sole IOCian manning IndianOil's AFS in Agatti — the only island in Lakshadweep to have an airstrip. Mr. Kumar braves stormy weather conditions, survives on rationed essential commodities, and lives through other challenging conditions while providing aviation fuel supply to the defence forces as well as commercial liners in the region. In the [SportsBuzz](#) section, we give you a glimpse of the IndianOil cricketers who are part of multiple teams in the ongoing edition of the Indian Premier League. [All in the Family](#) section this month features a young couple — S Tejaswi and Jaya Prakash Babu.

We are receiving an encouraging response to the IndianOil News [Quiz](#). Thank you for participating in large numbers. Don't forget to send in your entries this month and stand a chance to fuel vouchers worth ₹1,000.

We do hope you enjoy this month's edition, available in multiple modes, including as a flipbook. We look forward to your continued support and patronage. Lastly, this isn't the first time I'd be saying this but it's important I repeat myself — take all precautions and stay safe. There's always morning after a dark night.



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Scaling New Highs

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*“Excellence is a continuous process and not an accident”
— APJ Abdul Kalam*

”

A global pandemic turned 2020-21 into an year of uncertainty and provided little distracting pleasures. However, it was also a year peppered with lessons and breakthroughs. As India charted a plan to fight the viral spread of COVID-19 and its consequences, IndianOil too stepped up its A-game to ensure that it rose to the occasion in every way possible. In his message to mark the onset of a new fiscal 2021-22, Mr. SM Vaidya, Chairman, gives a low-down on how the Corporation maintained operational excellence amidst challenges



Dear IOCIans,

I would like to share some thoughts with you on the state of our Corporation, the various challenges that we are facing and the way forward.

Looking back at 2020, it was a year like no other. It was a year that had the best of times and the worst of times. During the peak of the COVID-19 crisis, even when the entire nation was brought to a standstill during the enforced lockdown, we kept the fuel supply lines going. It was no mean achievement.

In fact, demonstrating our commitment to serve against all odds, Team IndianOil delivered a record 33.11 lakh cylinders in a single day on April 30, 2020, braving a raging pandemic and stringent lockdowns. It was the sacrifice of our frontline warriors — the customer attendants, LPG delivery boys, truck drivers, transporters, field force and also the officers and staff of the entire supply chain, including supply locations, refineries, pipelines and petrochemical plants — who risked their very lives to keep our nation moving during this unprecedented crisis. I salute this 'never say die' attitude and unrelenting grit of IOCIans.



LPG was one product that witnessed a demand surge during the lockdown.

File Photo.

Safety first

As we begin a new fiscal year, let me briefly touch upon the various challenges that our business faces today. Besides the short-term challenges related to global oil markets, geopolitics and the pandemic, we are also grappling with multiple long-term concerns such as climate change, technological shifts, rapid urbanisation

and changing demographics. However, I firmly believe that challenges, if properly leveraged, present new horizons of opportunities. We should recognise the power of these opportunities as catalysts of future growth. In this context, we have aptly called this year 2021 the 'Year of Opportunities'.

Safety is intrinsic to our DNA. It is also the foundation on which the long-term health of the Corporation resides. Seamless engagement at all levels, continuous monitoring, and uncompromising pursuance of SOPs are three critical factors determining an organisation's safety quotient.

During the last fiscal, we witnessed a number of accidents, including the ALDS RO incident in Bhubaneswar in September 2020. They are a grim reminder of how the smallest misses can result in loss of life and property, and can cause damage to life and our brand image. These instances should make us introspect how we work and ensure that such incidents never recur.

I would like to compliment the Pipelines Division for maintaining a clean slate by avoiding major accidents or a major fire during the last financial year. The Refineries Division also did a commendable job as there was only one major accident reported during this period. This is the second successive year that our accidents/incidents are greatly reduced. Let us strive to make 2021-22 a zero fatality year.

While on the subject of Environment, I am pleased to inform that NGT during its hearing on March 22, 2021 has successfully disposed of the case against Panipat Refinery without any further compensation. While disposing the case, NGT accepted the compliance report on action taken by IndianOil and the environmental restoration plan.

There are a lot of lessons to be learnt from the entire episode and it should be a wake-up call for all of us. Environment-related matters are to be given top-most priority and action in this regard must be fully complied with.

Digital wave of change

Since last year, we have ushered a slew of digital initiatives at IndianOil. Refinery M&I group has undertaken digital remote monitoring of OEM equipment with BHEL-GE make equipment being the first such facility to be launched with inauguration by

Mr. Dharmendra Pradhan, MoP&NG in December 2020. Efforts are underway to bring equipment of other major vendors under remote monitoring as well.

Retail Sales group has undertaken a significant digital initiative with the roll-out of the Integrated Transaction Processing Server (ITPS) solution at Retail Outlets. ITPS implementation will ensure fidelity of delivery and payment since the actual delivery of product from DU will be linked with Payment and Loyalty. Retail is also developing a Dealer Management System, similar to what is already available in LPG, for simplifying business processes on a single platform, which will be rolled out by September 2021.

We have also reaped rich dividends through proactive digital initiatives in LPG marketing. From asking Alexa to book your next refill to registering for a new connection through a missed call, we have introduced a host of digital options to make LPG more accessible and easier to avail.

We have also launched the Tatkal *Indane* Service to deliver LPG refill at our customers' doorsteps within two hours of booking in select cities. These customer convenience initiatives will play a crucial role in making *Indane* the most preferred kitchen fuel in the country.

This wouldn't have been possible but for the digital transformation exercise we have undertaken. I compliment IOCians, who leveraged the power of digitalisation to strengthen IndianOil's systems and processes.

Marketing outreach

Talking further on our various novel marketing initiatives of our Marketing Division, I must say that we have been very active during the year gone by, notching several firsts in many years.

Anticipating our fuel customers' niche requirement and surpassing their expectations, we launched XP100, our brand of 100 Octane Petrol, the gold standard for Octane rating of petrol. In LPG, we launched our differentiated LPG with nano-additives, XtraTej. The launch of these products, XP100 and XtraTej, took immense efforts from various stakeholders across the value chain, including exceptional cross-functional synergy. Leveraging that synergy, we will launch XP95 in May 2021 to expand the choice of fuel offerings at the pump island.

LPG was one product that witnessed a demand surge even during the height of the lockdown and has continued to be on the growth path. As part of

our branding strategy, you must also be aware that we have rechristened the 5-kg FTL LPG cylinder, *Chhotu*. Since its launch, *Chhotu* has seen increased traction amongst customers and has notched up sales of 4.0 TMT, which is close to a 50% increase over the corresponding period last year.

It has been our constant endeavour to make today's customer experience better than yesterday's. Driven by this spirit, we have recently launched two new offerings for *Indane* customers, 'Combo Cylinder Facility' and 'Composite Cylinder Facility' to offer our customers a more premium and flexible experience.

We have also performed exceedingly well in Lube Sales during the last fiscal year with a growth of around 25%. A more significant highlight has been the bottom-line improvement where we hope to witness a spectacular rise of 100% for the fiscal. Enhanced focus on the high margin lubes business is visible in the lubes-based production growth strategy adopted by the Corporation regarding new CIDW (Catalytic Iso-dewaxing) unit at Haldia Refinery, Lupech project at Gujarat and in the recently approved Panipat expansion project.

Retail business

Retail business remains an area of focus. Our efforts are planned to regain the market share amongst the industry players. We have commissioned 2,996 ROs (taking our total tally to 32,060 ROs — 22,145 ROs and 9,915 KSKs) during the last fiscal year. This is the highest number ever achieved in the history of IndianOil. We need to continue to put in concerted efforts to ensure we retain our market leadership across geographical areas in times to come —



IndianOil has commissioned 2,996 ROs during the last fiscal year.

File Photo.

both, through network expansion and enhanced per pump throughput.

Retail business is vital to our existence as a marketing company. Therefore, it is planned that each of our 33,000 employees will adopt one of our 32,000+ Retail Outlets. I would urge you to spend time at the forecourts of your adopted fuel station and share a word of encouragement to boost the morale of the customer attendants. A few words with the customer will enhance customer engagement. Our endeavour should be to offer uniform customer experience across the reseller network pan-India.

Institutional business

Coming to Institutional Business, our efforts to regain the STU (State Transport Undertaking) business is bearing fruit. Some STU diesel tenders that we had lost in 2015 due to high discounts by other OMCs have been re-floated, and we have managed to increase our share in this segment substantially, especially in Telangana, Rajasthan and Gujarat STUs. Our efforts are on to tie-up with STUs by offering superior fuel and lube combo packages without relying only on discounts for garnering business.

Petrochemicals

Petrochemical is continuously scaling new highs in physical performance. Highest ever annual petrochemical sales of 2.5 MMT has been achieved in FY 2020-21 against previous highest of 2.4 MMT in FY 2018-19. Currently, the petrochemical spreads are sky-high. Our endeavour must be to maximise production at Panipat and Paradip to reap maximum benefit this time has to offer.

Pipelines Division sets a milestone

I would like to applaud the Pipelines Division for achieving the milestone of 15,000 km pipeline network length. This was made possible with the commissioning of the 143-kilometre-long Ramanathapuram-Tuticorin section of the 1,444 km-long Ennore-Thiruvallur-Bengaluru-Puducherry-Nagapattinam-Madurai-Tuticorin (ETBPNMT) NG pipeline, which was dedicated to the nation by the Prime Minister Narendra Modi in February 2021.

The IndianOil Board has approved the project for augmenting the capacity of the existing SMPL

crude oil pipeline system at the cost of ₹1,614 crore to meet the enhanced crude oil requirement of the Koyali Refinery. The Pipelines Division is also providing EPMC service in laying the 2,809km, the world's longest Kandla-Gorakhpur LPG pipeline (KGPL). A significant milestone in this regard was reached when field construction started on February 16, 2021 with the 'Right of Way' opening in Gujarat and Madhya Pradesh.

Refinery expansion

As far as the physical performance of IndianOil Refineries is concerned, we have achieved total crude throughput of 62.2 MMT against a target of 72.2 MMT, the shortfall being mainly due to COVID-19-related disruptions. However, Petrochemical has emerged as the silver lining, with Naphtha throughput touching 2.66 MMT, which is 11% higher than the Government MoU target of 2.4 MMT.

Refinery expansion, coupled with value-added products, and petrochemical integration are the key tenets of our future growth strategy. This year, we have taken crucial mega investment decisions for nine MMTPA greenfield refinery at CPCL-CBR Nagapattinam, Panipat Refinery expansion (15 to 25 MMTPA) and Gujarat Refinery expansion (13.7 to 18 MMTPA). All refinery expansion projects along with Petrochemical integration projects, viz. PX-PTA at Paradip & Ethylene Glycol at Paradip and Oxo-Alcohol project at Dumad, are on track and in various stages of implementation. The newly approved projects translate into an investment



Construction work in progress for the 1,444 km-long Ennore-Thiruvallur-Bengaluru-Puducherry-Nagapattinam-Madurai-Tuticorin (ETBPNMT) NG pipeline.

File Photo.



IndianOil Refineries achieved a total crude throughput of 62.2 MMT in 2020-21.

File Photo.

commitment of close to ₹1.0 lakh crore in the next four-five years, and it will catapult the Corporation into a higher growth trajectory.

The past few months have witnessed several greenfield projects getting commissioned. At Bongaigaon, safe commissioning of INDMAX and PrimeG units not only strengthens LPG and MS availability but also contributes in increasing Bongaigaon Refinery's capacity from 2.35 to 2.7 MMTPA, thereby enhancing the refinery margin. At Barauni, NHT & CCRU units were commissioned in November/December which subsequently have also witnessed successful PGTR completion recently.

Building upon an *Aatmanirbhar Bharat*, IndianOil has successfully met the overall CAPEX target of ₹26,233 crore for 2020-21. Ramping up project work amidst the raging pandemic while ensuring 100% compliance of all health advisories was a significant challenge and my compliments to all involved.

A greener tomorrow

As the *Energy of India*, IndianOil is committed to playing a pivotal role in India's journey towards a greener tomorrow. I strongly believe hydrogen has the potential to emerge as the ultimate sustainable fuel of the future. There is fresh momentum for scaling up hydrogen adoption with IndianOil R&D Centre emerging as a pioneering force in hydrogen

and fuel cell-related research.

Our H-CNG experiment in New Delhi, wherein we are plying 50 CNG BS-IV buses on H-CNG fuel, is progressing well. IndianOil is also in the process of setting up 1 MTPD pilot plants based on four innovative hydrogen production technologies, and we would also be operating 15 fuel cell buses in the Delhi-NCR region.

We also intend to seed Hydrogen Mobility by commoditising the surplus quantities of hydrogen at the Gujarat Refinery with a hydrogen dispensing facility for Fuel Cell EVs. Initially, this facility will refuel 25 buses daily with a ramp-up capability of 75 fuel cell buses. The project is expected to be operational from October 2, 2021 with running the first set of buses from Gujarat Refinery to the Statue of Unity and Sabarmati Ashram.

Aligning IndianOil's business objectives with national priorities, we have sharpened focus on bioenergy and renewables. Under the ambitious SATAT scheme on CBG, IndianOil has awarded 1,103 LOIs, convincingly surpassing the target of 900. IndianOil has also initiated marketing of CBG from 11 plants through 17 Retail Outlets spread over five states with total sale of CBG in 2020-21 exceeding 900 MT. For the record, we are the only OMC offering CBG (under the brand name Indigreen) to customers since the launch of the

SATAT programme. For producing biodiesel from used cooking oil, IndianOil has issued 22 LOIs for biodiesel plants having an annual cumulative capacity of 22 crore litres.

Presently, IndianOil has a portfolio of 230 MW of renewable energy, including close to 170 MW of wind capacity. The total generation from the above renewable energy projects during FY 2020-21 is about 290 million units, which resulted in emission mitigation of 238 TMT of CO₂e equivalent.

In yet another futuristic initiative, the new JV “IOC Phinergy Private Limited” has been forged between IndianOil and Phinergy (an Israeli company in which IndianOil already owns a minority stake), to commercialise the AI-Air Battery Technology in India. IndianOil has also set up 150 EV charging stations and 28 battery swapping stations at ROs across the country. Discussions are on with potential parties for exploring the possibility of business collaboration in EV charging/battery swapping arenas.

IndianOil R&D Centre has been undertaking pioneering research across several new-horizons and our IP wealth creation has crossed 1,200 patents which is highest amongst PSU Oil and Gas companies in India. This year we enter into the 50th year of IndianOil R&D Centre establishment. To support the cutting-edge research in alternative energy domains and fast track our journey towards a Net Zero goal, we are expanding our R&D set-up at Faridabad by constructing the second campus with an investment of around ₹3,100 crore.

Employee-centric and CSR initiatives

For IndianOil, the most valued assets are its employees. This International Women’s Day, we announced certain facilities to empower women employees. Women employees, irrespective of their grade, have been provided with official AC car while on tour. Additionally, women employees with infant children up to two years of age will be provided with to and fro travel fare/tickets for the touring location within India for the infant along with one attendant.

In other critical welfare outreach measures, reimbursement of medical devices up to a ceiling of ₹6,500 and the provision of ‘Special Leave for COVID-19’ for employees, have been well

appreciated. The teleconsultation for both active and retired employees offered a transformational experience and is in sync with our value of Care.

A strong social conscience has always driven IndianOil, and that is reflected in our CSR initiatives. We have focused on schemes related to women welfare and empowerment. We have introduced a one-time educational scholarship of ₹10,000 each to 75 girl students from the economically-backward section and socially-marginalised communities who have done well in board examinations.

Under the COVID-19 vaccination programme, IndianOil is supplementing the available Cold Chain Equipment (CCE) infrastructure of four states, viz. Jammu & Kashmir, Tamil Nadu, Bihar and Manipur, for the storage and transportation of vaccine. I also want to share that the Skill Development Institute’s (SDI) pilot campus in Bhubaneswar has benefitted about 2,300 students since its inauguration in 2016. SDI will be shortly moving to its 46-acre main campus, which is scheduled to be inaugurated by none other than the Prime Minister Narendra Modi on May 15, 2021. The institute aims to skill about 50,000 students in the next 10 years.

Before I wrap up, let me quote the great APJ Abdul Kalam: “Excellence is a continuous process and not an accident.” I am confident that this new fiscal will usher in enhanced positivity that will inspire us to pursue newer horizons of excellence continuously. You are the true flag-bearers of IndianOil’s promise of customer-centricity and service to the nation.

Lastly, the pandemic is far from over, and we cannot afford to let our guard down. Many of our colleagues and other stakeholders have unfortunately succumbed to this pandemic. I offer my heartfelt tribute to these fallen warriors. The second wave that is rapidly engulfing our nation is indeed a cause for concern. Please get vaccinated at the earliest as per your eligibility and continue to follow all COVID-19 safety protocol.

Stay safe, stay healthy. ☺

Thank you.

SM Vaidya,
Chairman, IndianOil

Mr. Gurmeet Singh bids adieu to IndianOil after 38 years of distinguished service

At a farewell function held at the Marketing HO, colleagues and well-wishers of the outgoing Director (Marketing) thanked him for his dedication and stellar service



Gurmeet Singh encouraged young IOCIans to grab opportunities.

Mr. Gurmeet Singh, Director (Marketing), bid goodbye to the Corporation after 38 years of stellar service. Mr. Singh and his family were felicitated by Mr. Subodh Dakwale, ED I/c (CC & Branding); Mr. Sanjeev Jain, ED I/c (Engg. & Proj.); and Mr. Rahul Bhardwaj, ED (QC) on behalf of IOCIans.

A short film encompassing Mr. Singh's career titled *Celebrating Conviction* was also played out during the event.

Armed with a degree in mechanical engineering, Mr. Singh joined IndianOil in May 1983, as a management trainee at the age of 22. He was posted at the Jalandhar LPG Bottling Plant in 1984.

With ambitious ideas in mind and eyes full of dreams, Mr. Singh got a chance to leverage his skills soon after joining the Corporation. He undertook the challenge of getting Nabha LPG Bottling Plant operational in seven days.

"When I was in Grade B, I was the youngest plant manager then. There are infinite opportunities to grow in IndianOil if you can prove your capabilities," he recalled. It was Mr. Singh who introduced the LPG-moulded bullets which replaced the Horton Sphere at bottling plants.

In the course of his career, Mr. Singh also served at Patiala LPG Bottling Plant, as well as Punjab and Bihar State Offices. Rising up the ranks, he took over charge as the head of Rajasthan State Office in 2011, after which, he headed the Engineering & Projects and LPG functions at the Head Office. In 2018, Mr. Singh assumed office as Director

“

I am filled with a sense of tremendous gratitude to this Corporation for giving me such fulfilling life experiences in this journey. A career with the nation's flagship energy major, the opportunity to lead and be part of major transformational changes as well many other amazing opportunities will forever be etched into my mind.

— **Gurmeet Singh,**
Director (Marketing)

”

(Marketing), steering the Corporation through some landmark achievements — eight crore connections under the *Pradhan Mantri Ujjwala Yojana*, the switch from BS-IV to BS-VI fuels, the launch of the customised HFHSD (High Flash High Speed Deisel) for the Indian Navy and winter-grade diesel for defence forces in the frosty, mountainous regions.

More recently, IndianOil deftly managed uninterrupted supplies during the COVID-19 lockdown under his leadership. "All our POL locations and ROs ensured there was not a single dry out," revealed Mr. Singh.

Mr. Singh ended his stint with a bang, with the fiscal year ending on a high note. Inspiring IOCIans for the road ahead, Mr. Singh said, "Our human resource is our biggest asset. Your performance helps the Corporation deliver on its promise of being the *Energy of India*. We must automate, reduce costs and adopt technology." ●



[Click here to view the short film, *Celebrating Conviction*, which gives a glimpse into Gurmeet Singh's illustrious career.](#)

Chairman flags off supplies of medical grade oxygen from Panipat Refinery for hospitals

Mr. Vaidya reiterates IndianOil's resolve to stand by the nation in the fight against COVID-19

IndianOil has begun the supply of oxygen at no cost across hospitals in New Delhi, Haryana and Punjab. In the first batch, 150 metric tonnes of lifesaver medical grade oxygen, was dispatched to Maa Durga Charitable Trust Hospital, New Delhi. The first such truck was remotely flagged off by Mr. SM Vaidya, Chairman; in the presence of Mr. GK Satish, Director (P&BD); Dr. SSV Ramakumar, Director (R&D); Mr. Ranjan Kumar Mohapatra, Director (HR); Mr. Sandeep Kumar Gupta, Director (Finance); and other senior officials on April 19, 2021.

IndianOil has diverted the high-purity oxygen used in



The first batch of the medical grade oxygen dispatched from Panipat Refinery.

its Mono Ethylene Glycol (MEG) Unit to produce medical-grade liquid oxygen at its Panipat Refinery and Petrochemical Complex to help cater to the the massive surge in demand for medical oxygen during the ongoing second wave of the COVID-19 pandemic. The throughput of the MEG Unit has also been scaled down for a more critical, humanitarian cause.



SM Vaidya remotely flagged off of the first vehicle carrying medical oxygen supplies from Panipat Refinery.

Mr. Vaidya reiterated IndianOil's unstinted support to the country in every possible way. "All through the pandemic, our prime focus has been to ensure the supply of essential fuels 24/7. We have also stepped up the production of raw material for PPEs, and we are now providing lifesaving medical oxygen to hospitals. Our expertise and assets, including refineries, pipelines, petrochemical units, bottling plants, terminals and aviation fuel stations, will continue to serve the people despite the stiff challenges," he said. ●

SERVO achieves a new peak in sales and profit

For the first time in several years, **SERVO** lubricant climbed a new peak of 500 TMT in sales volume, while recording an impressive increase in profit by 100%. This was a landmark achievement considering the fact that the fiscal year 2020-2021 was the year of a pandemic that resulted in a nationwide lockdown and economic slowdown. Mr. Subimal Mondal, ED (Lubes) complimented the Lubes Team on the stupendous achievement and encouraged them to keep up the good work in future. He also acknowledged the efforts of the stockists and their field force for their relentless



work in these challenging times. The achievement was celebrated at Marketing Head Office on April 1, 2021. ●

Indane Combo facility and Composite cylinder launched

Chairman also flags off IndianOil's latest offering, XP95 from Tikrikalan Terminal, New Delhi



Chairman and Board of Directors during the launch at Bhubaneswar.

Mr. SM Vaidya, Chairman, launched two new offerings for *Indane* customers — Combo Cylinder facility and Composite Cylinder facility — during his visit to Bhubaneswar in March 2021. Chairman also flagged off the XP95 fuel variant in the presence of Mr. Gurmeet Singh, former Director (Marketing), and other board members. "For a company with the most extensive customer interface in the country, improving customer experience is a constant endeavour," said Mr. Vaidya.

Under the *Indane* combo facility, existing single bottle customers can avail a 5-kg *Chhotu* as an additional cylinder and convert their connection to a double bottle connection. "The 5-kg *Chhotu* cylinder can act as a stop-gap arrangement between



Customers were presented IndianOil's latest LPG offerings in Hyderabad.

two 14.2 kg cylinders, without interrupting the *Indane* experience," said Mr. Singh.

Light weight, and ergonomic, it is 50% lighter than the traditional steel cylinder. Another plus, this cylinder won't stain your floor. It is also explosion-proof and UV protected, thanks to the HDPE outer jacker and composite layer polymer wrapper fiber glass. The Composite Cylinder will be available in 5-kg and 10-kg sizes. Apart from an aesthetic makeover, it has another upgraded feature — a translucent body that enables customers note LPG levels. But most importantly, it will give customers financial flexibility.

Mr. Vaidya also flagged off the first load of IndianOil's latest branded fuel offering XP95 from Tikrikalan Terminal, New Delhi. "This higher-octane product, which is responsible for improving the engine's anti-knock performance, faster acceleration, smoother drive and reduced emissions, will be the first higher octane MS to be made available across India," he added. ●



Click to watch a video on the Combo Double Bottle Connection for Indane.



Click to watch a video on IndianOil's Composite Cylinder.

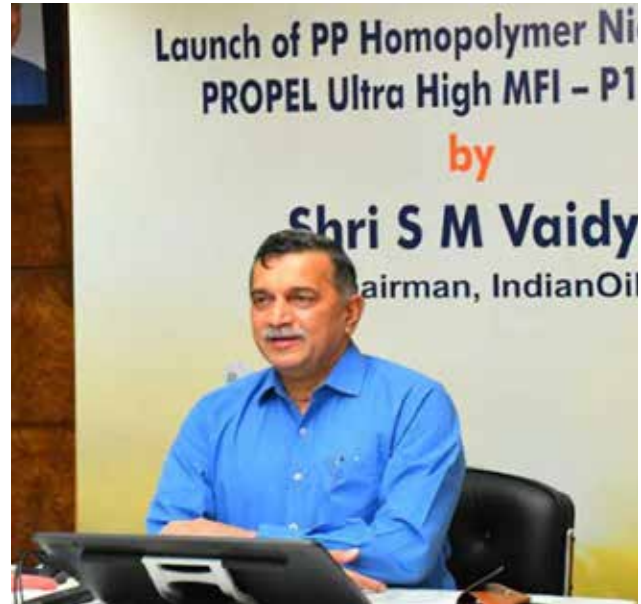
Chairman launches niche grade of **PROPEL** petrochemicals

Mr. Vaidya also calls for de-risking business by moving to niche grades in polymers

Mr. SM Vaidya, Chairman launched the first truck loaded with P1600MN product from Paradip in April 2021. *PROPEL* Ultra High MFI PP Homopolymer P1600MN is a niche grade polymer that boasts of several important properties such as High MFI or high flow pattern, high stiffness, high impact strength and high tensile strength. This grade will find extensive application in thin wall injection moulding and compounding. Thin wall injection moulding products include rigid packaging, thin houseware and multi-cavity products.

As compared to the equivalent domestic grade, *PROPEL* P1600MN grade offers 30% higher flexural modulus, 10% higher impact strength, and 6% higher tensile strength. This niche grade is in pellet form as compared to powder form of equivalent domestic grade.

Team Paradip Refinery, PADC (Paradip Application & Development Centre) and the PDPMC (Paradip Petrochemical Marketing Complex) played a huge role in producing *PROPEL* Ultra High MFI PP Homopolymer niche grade. "We have achieved a fair degree of expertise in the petrochemical segment and now we should work upon improving our bouquet with niche grades, which presently stands at 40% of our total Homopolymer portfolio," said Mr. Vaidya, urging the team to work on maximising



SM Vaidya urged the team to work on maximising the Poly Propylene unit capacity utilisation.

the Poly Propylene unit capacity utilisation. "The cracks of polymers are phenomenal now. We need to push more and more towards petrochemicals to de-risk our fuels business in view of poor cracks of petroleum products," added Chairman.

Mr. GK Satish, Director (P&BD); Mr. VS Jain, ED & RH, Paradip Refinery; and Mr. D Srivastava, ED (Petrochemicals), were present at the event. ●



Chairman, Director (P&BD) and other senior officials at the launch of *PROPEL* niche grade.

Director (Finance) flags off first consignment of **PROPEL** Niche Grade variant

Mr. Sandeep Kumar Gupta, Director (Finance), flagged off a consignment of *PROPEL* High MFI and High Crystalline PP Homopolymer Niche Grade – P 1200 MAS in a separate event at Paradip Refinery. Produced for the first time in India, it is expected to fetch one of the highest margins among PP Homopolymer grades. ●

“You're an inspiration to us”

Chairman interacts with LPG delivery women on a virtual platform



Chairman applauded women LPG delivery personnel from Darjeeling and Dimapur.

Mr. SM Vaidya, Chairman, virtually interacted with seven women LPG delivery personnel in April. The women — Ms. Kumari Thami; Ms. Bishnimaya Thami; Ms. Ganga Thami; Ms. Arpana Chettri; Ms. Laxmi Thami; Ms. Maya Tamang; and Ms Lilly — are working at five *Indane* gas agencies under Siliguri AO, WBSO and Tinsukia, AO, IOAOD.

Chairman noted that the women were delivering an equal number of cylinders per day compared to other delivery personnel despite challenging terrains. He particularly applauded the youngest

female delivery person, Ms. Lilly who delivers around 40 cylinders in a day.

Mr. Vaidya also cheered the women for their career choice. “You are an inspiration to us. You have broken the glass ceiling by taking up a job that was traditionally taken up by men,” noted Mr. Vaidya. Mr. SS Lamba ED (LPG), MKHO; and Mr. Lakshminarayan, CGM (LPG) MKHO also lauded their efforts. Mr. Pritish Bharat, ED and SH, WBSO; and Mr. Ramesh G, ED and SH, IOAOD SO; among others also joined the virtual interaction. ●

Haldia Refinery flags off maiden batch of XP100

Haldia Refinery recently joined the league of refineries producing XP100 in April. In the absence of facilities like CCRU, Alkylation, Octamax, the production of XP100 was accomplished with existing facilities by blending Methyl Tertiary Butyl Ether and RON booster with available MS-blend components. Mr. Partha Ghosh, ED & RH, Haldia Refinery, flagged off the maiden dispatch of XP100. ●



“Paradip has become the energy gateway of Eastern India”

Secretary, MoP&NG visits IndianOil's Paradip Refinery on his trip to Odisha to access the status of upcoming energy projects in the state



Tarun Kapoor and SM Vaidya review the state-of-the-art facilities at Paradip Refinery.

Mr. Tarun Kapoor, Secretary, Ministry of Petroleum and Natural Gas, reviewed the Oil & Gas CPSEs to assess the status of upcoming energy projects in Odisha. The IndianOil delegation was led by Mr. SM Vaidya, Chairman and Mr. Ranjan Kumar Mohapatra, Director (HR).

In the recent past, Oil & Gas CPSEs have invested over ₹2,00,000 crore in Odisha. Delving into various investments, Mr. Kapoor cited examples of Paradip Refinery expansion, IndianOil Strategic Petroleum Reserve Limited at Chandikhole, Textile Park at Bhadrak, City Gas Distribution, 2G Ethanol plants, and several other initiatives. Mr. Kapoor lauded IndianOil's Paradip Refinery as one of the most advanced refineries in the country, “With IndianOil's Refinery in place, Paradip is now envisioned as the energy gateway to Eastern India,” he said.

Mr. Vaidya, reaffirmed IndianOil's commitment to fuel the state's economic journey. He said, “The Corporation plans to expand Paradip Refinery's capacity, from 15 MMTPA to 25 MMTPA in the days to come.”

Mr. Kapoor, along with Mr. Vaidya and senior officials visited the Main Control Room at Paradip Refinery. He was presented with a technical brief about the refinery by Mr. VS Jain, ED & Refinery Head. Mr. Kapoor also reviewed the state-of-the-art facilities at the MEG Project Site and the Product Application & Development Center (PADC). ●

IndianOil successfully tests crude oil in its first overseas operated block

IndianOil successfully tested oil from its first overseas operatorship venture at the Onshore Block 1 in Abu Dhabi, UAE. A maximum oil flow rate of over 3,800 barrels per day was observed during well-testing operations. In a step towards energy security for the country and an aspiration to become a globally-admired company, IndianOil formed an SPV, Urjan Bharat Pte. Ltd. (UBPL), jointly with Bharat Petro Resources Ltd. (BPRL) and signed an Exploration Concession Agreement for Onshore Block 1 in 2019.

Within only a year and a half of commencing operations, UBPL successfully drilled two wells, Ruwais-11 and Ruwais-12 to a depth of 8,900 feet. The presence of hydrocarbon has been established in both wells.



The Onshore Block 1 at Abu Dhabi.

Currently, oil is being flowed to the surface to ascertain the potential of the Ruwais-11 well reservoir. To date, RW-11 well has produced oil at a rate of 3,800 barrels per day with a gas rate of 1 MMSCF/day through choke size of 40/64". The oil is stored in tanks and being re-injected back into the well as per the guidelines. Upon completion of testing at RW-11, the RW-12 will also be tested. ●

“Paris Agreement is a watershed event in the evolution of the energy sector”

Dr. Daniel Yergin delivers the 12th edition of VYAKHYAN IndianOil LEADTALK Series

Energy expert and Pulitzer Prize winner, Dr. Daniel Yergin delivered the 12th edition of the Vyakhyan IndianOil LEADTALK Series on ‘Leading the Energy Transition — The Road Ahead’. Mr. Ranjan Kumar Mohapatra, Director (HR), led the event by welcoming Dr. Yergin and explained the philosophy behind the lectures.

Dr. Yergin elaborated that every country has a different strategy to meet its energy needs. Praising the *Atmanirbhar Bharat* initiative by the Government of India, he lauded Prime Minister Narendra Modi’s approach to address the challenges associated with India’s energy transition. Dr. Yergin also appreciated the role that IndianOil plays in the energy security of the country and how it is leveraging its non-core verticals to fulfill its responsibilities.

Currently, 194 countries have joined the Paris Agreement, with the ultimate aim of keeping the global temperature well below 2 degrees Celsius. Paris Agreement has made countries go for major policy change and impacted the future strategies of all the energy majors. Dr. Yergin called it “a watershed event in the evolution of the energy sector.”

Citing the example of French oil company, Total, he said that the energy major has shifted its focus from oil to rebrand itself as Total Energies, underlining its strategy to

become a Net Zero emissions company. He added that the focus on climate change is pronounced in Europe, the situation is complex in emerging markets such as India, since it is focusing on its immediate growth agenda.

The Paris Agreement also requires countries to sharply reduce emissions and improve efforts to reach Net Zero emissions in time to avoid the worst consequences of climate change. Dr. Yergin commented that the target to achieve Net Zero emissions by 2050 was a tall order. “Many technologies that will take us to that stage are yet to come of age,” he commented. He agreed that electric mobility is developing. “Only 3% of the cars sold worldwide are electric cars. Despite the various factors that are pushing the EV ecosystem, it is projected that in 2050, one billion cars out of the two billion on the road will be electric. So oil & gas will still be a significant part of the evolving energy mix,” he remarked. ●



Dr. Daniel Yergin addressing IOCIans during the 12th Edition of Vyakhyan LEADTALK.



Earth Day-2021

“

This Earth Day, I am happy to share that IndianOil’s specific operational emissions are down by 10% and the specific freshwater consumption has reduced by 16%, from 2012-13 levels through collective efforts. I am sure that with higher penetration of electricity and natural gas, we will bring down our operational carbon footprint even further.

”

Shrikant Madhav Vaidya
Chairman, IndianOil



Director R&D endorses hydrogen energy at Hydrogen Economy New Delhi Dialogue 2021



Dr. SSV Ramakumar, Director (R&D) delivered a talk and moderated a panel discussion at the event.

In recent times, hydrogen is becoming increasingly popular as an alternative source to conventional fuels when it comes to bridging the energy gap. Eyeing this opportunity, IndianOil too has started its journey towards a sustainable hydrogen economy. Dr. SSV Ramakumar, Director (R&D) spoke about emerging developments in the field at the Hydrogen Economy New Delhi Dialogue 2021, organised under the aegis of Ministry of Petroleum & Natural Gas. Mr. Dharmendra Pradhan, MoP&NG and Steel, spoke at the event on accelerating the usage of hydrogen as fuel in the country.

"IndianOil is taking decisive steps for mainstreaming of hydrogen in the energy sector," enthused Dr. Ramakumar, at the virtual event. He also spoke on green hydrogen produced through variety of pathways including solar, wind and biomass. Citing blue hydrogen as one of the key enablers towards approaching the hydrogen economy, Dr. Ramakumar highlighted the importance of carbon capture and technologies needed to reduce the cost with this alternative. ●

Hydrogen initiatives undertaken by IndianOil:

- The H-CNG trials are underway at Delhi where the Corporation has setup a four TPD demonstration plant and 50 buses are running in Delhi on H-CNG.
- IndianOil is attempting to test the entire value chain of using hydrogen as fuel for mobility segment by operating 15 fuel cell buses in Delhi-NCR region.
- IndianOil is also in process of leveraging surplus hydrogen capacities available at refineries as one of the potential sources for promoting fuel cell mobility covering Gujarat Refinery to Statue of Unity and Sabarmati Ashram.
- Four green hydrogen-refuelling stations are going to be setup for Delhi-Agra and Kochi-Trivandrum routes for operating fuel cell buses under the Ministerial initiative.

R&D licenses DRA technology

IndianOil licensed its patented Drag Reducing Agents (DRA) technology to Dorf Ketal Chemicals India in the presence of Mr. Tarun Kapoor, Secretary, Ministry of Petroleum & Natural Gas at the inaugural session of R&D Conclave 2021. The agreement covers supply of DRA for usage in IndianOil's crude and finished product pipelines, across companies in India and abroad.

An annual event conducted by FIPI, the R&D Conclave 2021 was organised in March 2021. It involved the participation of major national and international players in the upstream, midstream and downstream energy technologies.

As a panelist at the R&D Conclave on the topic "Approaching Net Zero Goal – De-carbonization Technology Landscape," Dr. SSV Ramakumar, Director (R&D) explained trends and key imperatives for the Oil &

Gas sector to meet the new Net Zero commitments. He highlighted the need to strengthen technological prowess by developing crude to chemical pathways, plastic neutrality and solar interventions in the refineries. ●



Tarun Kapoor, Secretary, MoP&NG; and Dr. SSV Ramakumar, Director (R&D) were present at the exchange of DRA Licensing and Supply Agreement between IndianOil and Dorf Ketal Chemicals India.

Scientists have estimated that limiting global temperatures to rise to 1.5°C would curb the effects of climate change. "The imperative is on growing economies such as India to develop and adopt carbon capture and utilise technologies including chemical, biochemical, electro-chemical and bio-electrochemical conversion," said Dr. Ramakumar, in his address.

Folk artiste Hirabala Rabha felicitated

Guwahati Refinery introduced the 'IndianOil Guwahati Refinery Luit Gaurab Award' for artists contributing to folk art and culture of Assam in 2018. This year, eminent Rabha folk singer Ms. Hirabala Rabha was conferred the award in recognition of her relentless efforts towards promoting and preserving the traditional folk songs of the Rabha tribe. The award, which consists of an amount of ₹1 lakh, a citation, a *xorai, japi*, shawl and a *gamocho* was presented by Mr. S Manchanda, ED & RH, Guwahati Refinery. The programme was attended by CGMs, GMs, DGMs and other employees of the refinery and their family members. ●



S Manchanda, ED & RH, Guwahati Refinery handed over the citation and cheque to Hirabala Rabha.

“IndianOil is driven by people focus, adaptability, communication and energy”



Director (HR) spoke at the SHRMI Talent Conference 2021.

Hiring talent helps IndianOil strategise innovation for sustainable growth.. At IndianOil, its core values resonate with IOCIans, which make it a motivating place to work. “We have always appreciated the criticality of talent management. We acknowledge that it would play a major role in shaping our future,” noted Mr. Ranjan Kumar Mohapatra, Director (HR), at the SHRMI Talent Conference 2021, organised on a virtual platform by the Society for Human Resource Management. Mr. Mohapatra was speaking at a session that focused on the changing landscapes of talent management.

Mr. Mohapatra also remarked that IndianOil is revisiting the manning norms and working in a focused manner to develop technical mapping for every role in the organisation. “At IndianOil, the talent management process is guided by the philosophy of PACE — P stands for People Focus, A for Adaptability, C for Communication and E for Energy. This is the core business focus of IndianOil. The talent management function extends well beyond regular employees and reaches contractual workforce who form an integral part of the IndianOil family,” he noted. He shared that IndianOil has achieved Level-3 of the People Capability Maturity Model and is the first large PSU in the country to do so. ●

Occupational health services portal launched by Director (HR)

Mr. RK Mohapatra, Director (HR), launched the occupational health services portal developed by IndianOil IS team, in a virtual meeting attended by Divisional HR heads, HS&E heads, IS groups and Refinery Unit medical heads. This portal will be uniformly implemented across every refinery occupational health centres. Later, it will be extended across Divisions for effective health surveillance and environmental monitoring activities across the Corporation. This data shall be utilised for real time monitoring of occupational health activities, dependable data analytics and reporting.

Mr. SK Awasthi, ED I/c HS&E, CO informed that the



Director (HR) interacts with the IS & Medical team during the launch of the portal.

portal will embrace digital technology for documenting occupational health services data and monitoring injury/health/disease trends for prevention and control. ●

IndianOil commences CNG sales in Kolkata and Coimbatore

Kolkata is the latest city to boast the launch of clean automotive fuel. IndianOil's Retail Outlet, Champion Hub, New Town recently commenced CNG sales in the city in March 2021. Mr. Prithish Bharat, ED & SH, WBSO; and Mr. Satyabrata Bairagi, CEO, Bengal Gas Company Ltd. inaugurated the facility. Mr. Munish Bali, Commercial Business Head, East Zone, Maruti Suzuki India Limited; Mr. Alope Panda, CGM (Engg.), WBSO; and Mr. Somen Yogi, Engineering Chief, HIDCO; were also present at the

event. Currently three more Retail Outlets in Kolkata will start CNG sales shortly. The present CNG sales from IndianOil in West Bengal is approximately 70 MTPM with a market share of 63.4%. IndianOil also flagged off commercial sales of CNG at two Retail Outlets in Coimbatore District on April 19, 2021. Mr. SS Sawant, ED (SRPL); and Mr. SK Sharma, ED (CGD); appreciated the joint efforts of Coimbatore CGD team and Marketing team in successful commencement of sales. ●

IIPM becomes India's first PSU training institute to be accredited with ISO 21001:2018 EOMS certificate



Director (HR) receives the ISO 21001:2018 Certificate along with Team IIPM and CO-HR.

IndianOil Institute of Petroleum Management (IIPM) celebrated its Silver Jubilee year in March 2021. The institution got another reason to put on its party hats after it became the country's first PSU training institute to be ISO 21001:2018 accredited on March 30, 2021. Ms. Arti Khosla, Founder & CEO of COAE International Pvt. Ltd., handed the ISO 21001:2018 EOMS (Educational Organisation Management System) certificate to Mr. Ranjan Kumar Mohapatra, Director (HR).

"IIPM has been a beacon of light for other L&D institutes. Going forward, IIPM will be able to leverage such credentials to garner international collaborations and strengthen its industry-academia connect to

“
IIPM has been a strategic partner for the Corporation by grooming future-ready leaders for IndianOil and will continue to do so.
- Mr. CK Tiwari, ED & Head, IIPM

”
emerge as a more effective platform for learning and a thriving profit centre,” noted Mr. Mohapatra. Mr. SK Bose ED -I/C (HR), CO; Mr. CK Tiwari ED & Head IIPM; Ms. Urvija Bajpai ED, IIPM and other senior officials were also present on the occasion. ●

Sharath Kamal, Manika Batra seal Olympic spot

IndianOil duo qualify for singles event and mixed doubles team event

IndianOil table tennis duo Sharath Kamal and Manika Batra made the cut in the singles event and will also represent the country in the mixed doubles team event at the 2021 Tokyo Olympics.

In a proud moment, the duo qualified for the mixed doubles event after winning the final at the Asian Olympic Qualification Tournament in Doha, Qatar in March 2021.

My preparation for the Olympic Games began in November 2019. I had a graph ready and I had started working on shaping up my body and trying to be faster in my game. I cannot play a defensive game. So, I knew I had to be physically fit to be quick and aggressive. And I was on track. I won the Oman Open in March last year. Olympic qualifiers were to happen two weeks after that in Bangkok. But everything came to a standstill and we didn't know how things would go ahead. It was difficult to handle that mentally. Adding to my woes was the realisation that my counterparts in the rest of the world had started training again after a two-week break, in spite of the pandemic. I was worried I would fall behind without training.

— **Sharath Kamal**



Photo credit: olympicchanel.com

Manika Batra and Sharath Kamal.

I'm really happy that I have qualified for the Olympics. Whatever I practised before the tournament thankfully worked out. My personal training team supported me a lot in all my endeavours in Doha. As a player it boosted my morale to have them with me, and I'm grateful to everyone who have lend their support.

— **Manika Batra**

This will be Sharath's fourth Olympics appearance after 2004, 2008 and 2016 while Manika will appear in her second Olympics after 2016.

Sharath and Manika beat Lee Sangsu and Jeon Jihee of South Korea 8-11, 6-11, 11-5, 11-6, 13-11, 11-8.

The South Korean pair, who reached the final at the WTT Star Contender Doha, dominated the opening game, racing to a 6-2 lead and then 10-4. However, Sharath and Manika saved four game points before eventually conceding.

The second game was a shorter affair for Sangsu and Jihee. The Indian players hit back in the next two games, counter-attacking well and barely allowing the South Koreans any openings as they levelled the match.

In the decisive fifth game, Sharath and Manika rode on their momentum to build a 7-4 lead but Sangsu and Jihee hit back to level at 8-8.

The Indian duo saved three game points before winning three consecutive points themselves to win the closely-contested game. The effort seemed to have taken a lot out of Sharath and Manika as they conceded a lot of points initially. However, the duo dug deep to win six points in a row and went from trailing 4-8 to leading 10-8.

The change in momentum was too much to handle for Sangsu-Jihee as Sharath-Manika scripted a memorable comeback to seal their Olympic berth. ●



Pride of IndianOil, Pride of the Nation

IndianOil believes in nurturing and encouraging talent — be it work or other activities, such as sports. The Corporation boasts an enviable repertoire of cricket players who are the prized possession of their respective IPL teams. Here's a look at the cricket stars who are making the Corporation proud...

Rohit Sharma

Mumbai Indians

Known as the 'Hitman' for his ability to take apart the fiercest of bowling attacks with ease, Rohit Sharma ranks among the best batsmen in the world. Rohit holds many individual records, mostly notably becoming the only cricketer to slam three double hundreds in the 50-over format. The 34-year-old is the architect behind Mumbai Indians' transformation as a serial trophy-winning outfit — he has captained them to five IPL titles.



Photo credit: Instagram@rohitsharma45



Khaleel Ahmed

Sunrisers Hyderabad

With 25 international caps across limited-overs formats, the 23-year-old has had a promising start to his career. What he lacks in express pace, Khaleel makes up for with variations. The left-armer is handy in the powerplay and can outfox batsmen during the death overs. Hailing from Tonk, Rajasthan, Khaleel represented India in U-19 World Cup 2016, with Rahul Dravid at the helm as coach.

Photo credit: Instagram@khaleelahmed13

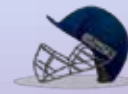
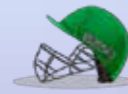
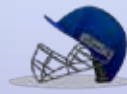
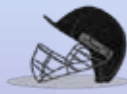
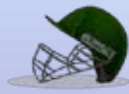
Ajinkya Rahane

Delhi Capitals

India Test vice-captain Ajinkya Rahane scripted one of India's most memorable series wins Down Under, earlier this year. The classy batsman is a vital cog in India's middle-order in Test cricket. Rahane has many years of experience in the IPL, having played for Rajasthan Royals before joining Delhi Capitals. Rahane's experience and versatility makes him a valuable addition to Capitals' formidable top order.



Photo credit: Delhi Capitals Facebook



Cheteshwar Pujara

Chennai Super Kings

Cheteshwar Pujara has been India's trusted no. 3 batsman over the last decade. The 33-year-old has etched his name in the annals of Indian cricket through guts, determination and an appetite for runs. Pujara played a huge hand in India's twin Test wins in Australia. The Saurashtra batsman has only played a handful of games in coloured clothing, be it ODI or IPL. Will a stint with MS Dhoni in CSK hand a new lease of life to Pujara in the shorter formats?



Photo credit: Chennai Super Kings Facebook



Avesh Khan

Delhi Capitals

Avesh Khan, who currently plays for Delhi Capitals, has the ability to dash through batting lineups with his pace. His early promise meant that there was no shortage of suitors in the IPL auctions, and got the opportunity to play for Virat Kohli-led Royal Challengers Bangalore in 2017. Injuries and the emergence of a host of great Indian fast bowlers may have limited Avesh's chances at the top, but nonetheless, he continues to be an exciting talent, and has been a consistent performer in domestic cricket.

Photo credit: Instagram @aavi.khan

Prithvi Shaw

Delhi Capitals

Prithvi Shaw first shot to fame as a 14-year-old schoolboy, scoring a whopping 546 in a Harris Shield game in 2013. Prithvi's rapid rise continued and in 2018, he captained India to victory in the Under-19 World Cup. His fledgling international career has already seen many highs and lows, but he continues to be among the country's premier young batsmen. Prithvi's batting style has been compared to former greats Sachin Tendulkar and Virender Sehwag. Only recently, the Mumbai-based cricketer helped his team Delhi Capitals win their first match of IPL 2021 against Chennai Super Kings.



Photo credit: Delhi Capitals Facebook

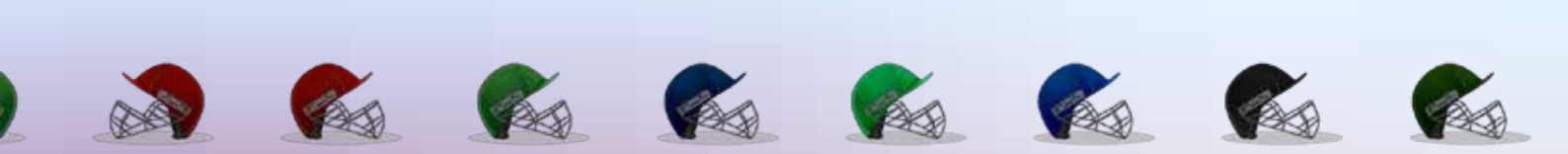


Abhishek Sharma

Sunrisers Hyderabad

The talented Punjab all-rounder is a former India U-19 captain and was a part of Prithvi Shaw's 2018 U-19 World Cup-winning squad. A handy lower-order batsman and a left-arm spinner, Abhishek is expected to be an asset in the shorter formats. The Amritsar-based youngster started his IPL career with Delhi Daredevils (now Capitals) before moving to Sunrisers Hyderabad. Aged just 20, the southpaw has plenty of time to break into the senior Indian team in the years to come.

Photo credit: Instagram @sunrisershyd



Aditya Tare

Mumbai Indians

Aditya Tare is among the most notable figures in Mumbai Cricket over the past decade. But, the 33-year-old stumper has had limited opportunities to break into the star-studded Mumbai Indians XI. The Ranji Trophy-winning captain's finest IPL moment arrived in 2014 against Rajasthan Royals, when he secured Mumbai Indians' qualification into the playoffs in nerveless fashion.



Photo credit: Mumbai Indians Facebook



Yashasvi Jaiswal

Rajasthan Royals

Yashasvi Jaiswal is among the most exciting young batters in world cricket. He will be looking to follow in the footsteps of Prithvi Shaw and Shubman Gill, two other batsmen who were stars in age-group cricket. Just 19 years of age, the Mumbai-based teenager is looking to extend his impeccable records at the IPL as a Rajasthan Royals batsman. In 2019, he became the youngest player to slam a double century in List A cricket.

Photo credit: iplt20.com

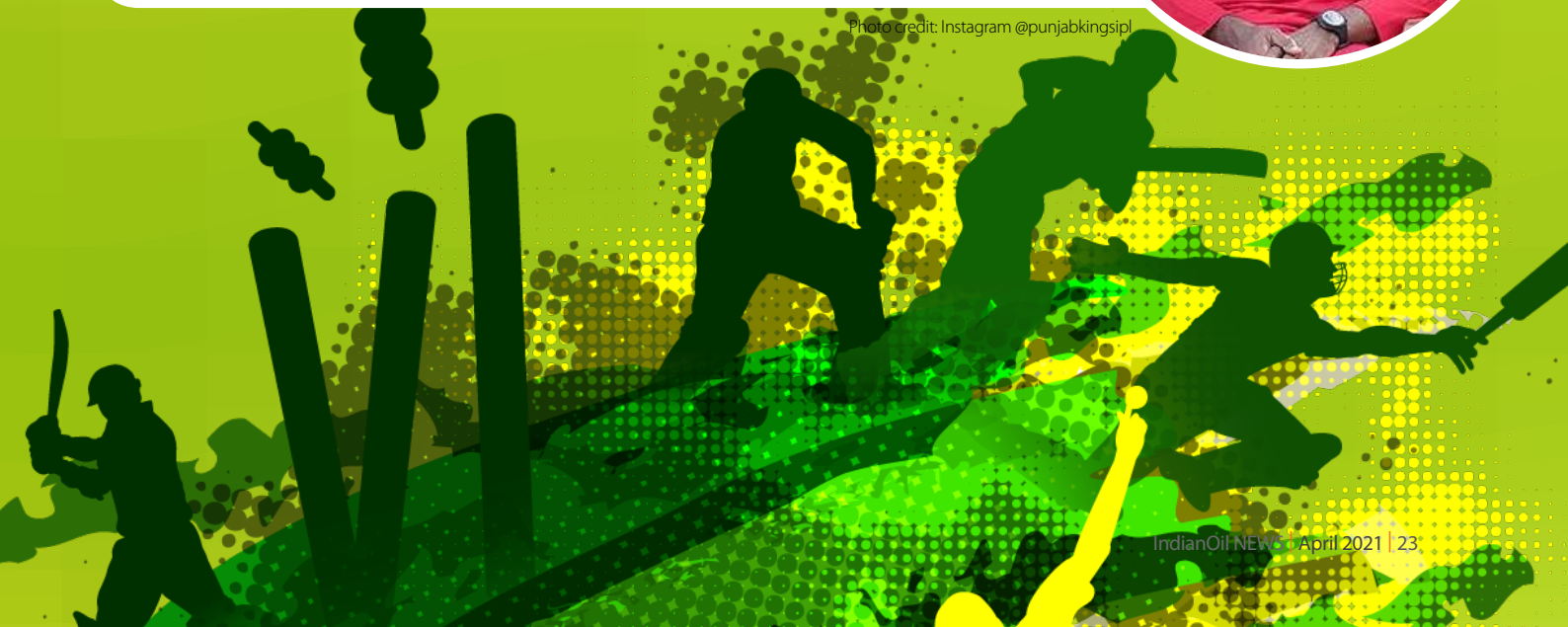
Wasim Jaffer

Batting Coach, Punjab Kings

One of the legends of Indian domestic cricket, Wasim Jaffer understandably holds a long line of records in Indian cricket. The current Punjab Kings batting coach's achievements as a player are far too many to list out. In November 2018, he became the first batsman to reach 11,000 runs in Ranji Trophy. In recent years, though, the former India opener has also impressed as a mentor, overseeing Vidarbha's rise in domestic cricket. Visiting Jaffer's Twitter account is highly recommended for cricket fans. ●



Photo credit: Instagram @punjabkingsipl



IOCian coaches Sachin Tendulkar-led 'India Legends' to victory

Sachin Tendulkar-led 'India Legends' defeated Tillakaratne Dilshan's 'Sri Lanka Legends' by 14 runs. India Legends emerged champions in the inaugural edition of the recently held Road Safety World Series T20 tournament in Raipur in March 2021. Mr. Amit Dani, Chief Manager (A&W), MKHO, also the head coach for the team, is a professional Level-B coach from National Cricket Academy (NCA), Bengaluru.

The Road Safety World Series (RSWS) is a T20 format cricket competition featuring retired cricketers and is organised by the Road Safety Cell of Maharashtra to raise awareness about road safety. The 2020–21 edition of the series featured cricketing stalwarts from India, England, Sri Lanka, West Indies, South Africa and Bangladesh with Sachin Tendulkar being its brand ambassador. ●



Amit Dani with Sachin Tendulkar.

 Accolades

IndianOil bags second prize at National Awards for Innovative Training Practices 2018-19

IndianOil was declared as the runner up at ISTD - 29th National Awards for Innovative Training Practices (2018-19) in April 2021. The award was presented to IndianOil in a ceremony held at SCOPE Complex, New Delhi. Corporate HRD fielded an entry on *Aarohi – Women Leadership Development Programme* which was shortlisted for the final round of competition. Team liPM made a presentation during the final round which secured IndianOil a second place.

A national level competition was organised by the Indian Society for Training & Development in 2019 to encourage organisations make a valuable impact through innovative training practices. ●



Urvija Bajpai, ED, liPM; along with team IndianOil receiving the award.



Cellular Jail's Unfettered Appeal

The 104-year-old prison in Andaman & Nicobar Islands has been adopted by IndianOil Foundation

By N Shiva Kumar, Former DGM (CC & CSR), PLHO

“I love being part of this iconic edifice and have spent more than two decades in the Cellular Jail of Port Blair. While serving my ‘official sentence’ here, I have seen thousands of people come and go. Some admire the magnificent structure, some take selfies, photos and videos, others revere the premises, and a few are curious onlookers. I watch them all from behind the bars of my second floor office and keep an eagle eye on the daily proceedings,” says Dr. Rashida Iqbal, Assistant Director at the 104-year-old Cellular Jail in the Andaman & Nicobar Islands (A&N Islands).

Dr. Rashida has interacted with many Presidents, Prime Ministers and VIPs over the last two decades, recalling for them the history

6 Seconds Read

- For a long time, the string of Andaman & Nicobar islands has spelt a terrible association in the Indian subconscious.
- Initially, the British used the isolated islands and the first gallows were built on Viper Island in the 1860s, and the Cellular Jail was later established at Port Blair.
- The Cellular Jail was created over 10 years and reckoned as the most formidable colonial prison that ever existed.

of freedom fighters associated with the Cellular Jail. Not just well-known personalities but scientists, professors, writers, from India and abroad have sought her out for her knowledge of the colonial prison.

Her interaction with Bollywood actor Tom Alter, whom she assisted for shooting a documentary titled *Jewels of the Sea*, is one of her many encounters with famous people.

The Cellular Jail has a unique architectural structure with wings attached to a central core. Constructed strategically during the British era, it housed many freedom fighters from the Indian mainland. Dr. Rashida explains that the building was meant to crush the soul of freedom fighters but it didn't succeed in breaking the spirit of India's heroes.

Passion for the past

For a long time, the string of Andaman & Nicobar islands has spelt a terrible association in the Indian subconscious. They have always been known as Kala Pani, the deadly backwaters to be banished to, which meant a point of no return and eventual death. Since the late eighteenth century, the islands were used as open-air penal settlements for "dangerous" convicts who were subjected to rigorous intimidations.

Initially, the British used the isolated islands and the first gallows were built on Viper Island in the 1860s, and the Cellular Jail was later established at Port Blair. The aim was to keep firebrand freedom fighters in solitary confinement and a terrible amalgamation of fact and fiction thus grew around the jail, sealing off the Andamans as dreaded territory.

The Cellular Jail was created over 10 years and reckoned as the most formidable colonial prison that ever existed.

About 20,000 cubic feet of stones and 30,00,000 bricks were used for construction, sourced from a nearby hillock. Cellular Jail was a massive, three-storeyed structure with seven wings of unequal length,

radiating from a central watch tower. Shaped like spokes of a wheel, the central tower could be effectively used by a single watchman without the inmates being able to tell whether they were under scrutiny. The jail comprised 693 individual padlocked prison cells. Today, three wings remain as four annexes collapsed during an earthquake in 1941.

A museum at the Cellular Jail was built after the premises were turned into a national monument in veneration of the freedom fighters. It contains artefacts like neck ring shackle, leg iron chains, iron grills, fetters, flogging stands, etc., all sourced from England.

But the pièce de résistance is the light and sound show held both at the Cellular Jail and Ross Island, which is mesmerising and takes you back 100 years.

As an islander, Dr. Rashida was in the 12th standard when her father passed away in 1981. Since childhood, going to school was fun as her elder brother and mother managed everything for her despite financial constraints.

Coming from a big family of 10 siblings, she was desperate for a job to support the family.

She managed to complete BA and BEd and was inducted as a teacher in 1985, at 21! The authorities noticed her enthusiasm for imbibing knowledge and promptly deposited her at the Cellular Jail in August 1996. While working there she completed MA (Political Science), MA (History) from Madras University and even obtained a PhD from Osmania University, Hyderabad, in 2009 on The Role of Cellular Jail in Indian Freedom Struggle.



The balcony at Cellular Jail.

Explaining why she is so devoted to the Cellular Jail, Dr. Rashida says, "My father Ainulla Khan was born in the early 1900s in Peshawar of undivided India. He was convicted and transported 3,300 km to Port Blair when he was in the early 20s, and was put under the category of 'self-supporter' bearing the SS No.5677.

The special category allowed my father to drive the jail van, as he was one of the few persons who had a driving licence issued by the British. When he was released, he married the daughter of another convict in 1943, just as the Japanese occupied A&N Islands. Until his death, my father worked as a driver in the Transport Department of the islands."

Paradise and paradox

Today, the Cellular Jail located at Port Blair in the archipelago of 836 islands in the Andaman Sea is both a paradise and a paradox. Almost equidistant, at about 1,270 km, from the port cities of Kolkata, Chennai and Visakhapatnam from the mainland, it's growing into a tourism target.

As one takes a flight to the pristine islands, they seem to be afloat in the turquoise blue waters of the Bay of Bengal. The A&N Islands are known for serene sandy shores, swelling blue-green waves of sea surf and lush jungles with hidden endemic species.

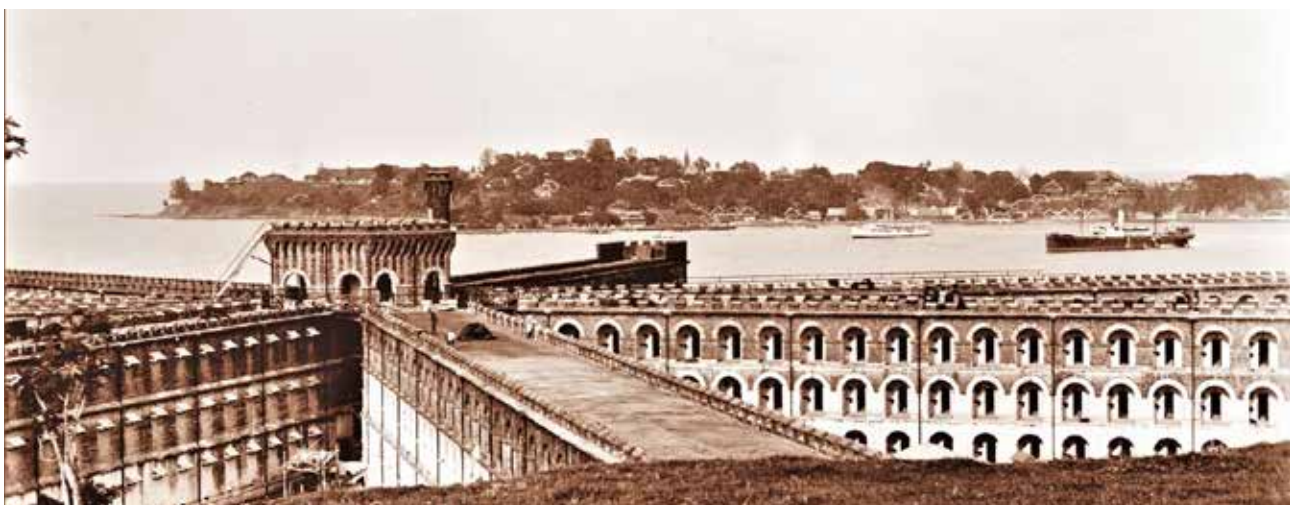
Their offbeat location, isolated tribes, coral reefs, snorkelling, scrumptious seafood, island-hopping and scuba-diving enhance their appeal as a must-visit destination. ●



An aerial view of the Cellular Jail.



An exhibit of the Cellular Jail: model of the facility.



An archived photo of the Cellular Jail.



A prison often presents a grim picture — one that is associated with depravity and hopelessness. Even after completing their sentence, life is still very difficult for ex-inmates as a prison term is always associated with social stigma. IndianOil, in an attempt to turn this adversity into opportunity, has started Prison Retail Outlets, which provide employment opportunity and dignity to these individuals

By Radhika S, Manager (CC), SRO

Spending jail time sure does cast a shadow on the convicted. More so, the stigma associated with prison impacts a person even after serving sentence. Securing employment is just one of the many challenges that presents itself. A novel business initiative of IndianOil, Prison Retail Outlets, was developed to be run by the Prisons Department of Telangana as an employment opportunity for those who have served their term.

The Freedom Retail Outlet at Chanchalguda, Hyderabad, is one such example, which is run by women customer attendants, and former convicts. This outlet was the first all-women manned Freedom Retail Outlet.

During his recent visit to India's first All Women Prison Retail Outlet, Mr. SM Vaidya, Chairman was invited by Mr. Rajiv Trivedi, DG, Telangana State Prisons & Correctional Services to have a look at the facilities, from where the customer attendants were chosen for the outlet. While visiting, Mr. Vaidya was accompanied by Mr. Gurmeet Singh, the then Director (Marketing), Mr. PS Mony, ED (IB); and Mr. RSS Rao, ED&SH, TAPSO.

It was noted that facilities such as RO water treatment plant, kitchen, workshop, gym, volleyball court, FM station, etc are available to the inmates where they could spend a few hours every day. The jail premises were kept spick and span.



Operated by all women customer attendants, the fuel station has enabled women prisoners to lead a dignified life.

"I am impressed with the hygiene and cleanliness maintained. The workshop, kitchen and the gym facilities are top-notch and the hospital too is well-equipped. My heartiest congratulations to the entire team of Telangana Prisons, ably led by Mr. Trivediji, for their commendable prison management. Keep up the great work", wrote Mr. Vaidya in the visitor's book.

The authorities have also ensured the mental and physical well-being of



Chairman reviews the facilities and the working of the prison.



Volleyball court inside the jail premises.



Chairman interacts with women customer attendants at the fuel station.

inmates through sports, such as volleyball and other activities, such as a gymnasium. The canteen has equipment such as a *chappati*-making machine and vegetable cutters.

The COVID-19 measures taken here are also commendable. "We haven't had even a single case of COVID-19 in Telangana jails so far. The inmates are brought from the court only after the RT-PCR Test is conducted. If the results are positive, they are admitted to a hospital. If it is negative, they are quarantined for seven days. Trials take place through video conferencing. We had a full-fledged video conferencing setup inside our jails even before the onset of the pandemic to avoid the hassles of taking the accused to the court and back," said Mr. Trivedi. ●

Chairman also felicitated Women Customer Attendants of the fuel station for their willpower to live their reformed lives and pursue their fight for social inclusion. At present, it employs 20 women who work in three shifts.

TRIVIA

The first Prison Outlet was opened in unified Andhra Pradesh at Kadapa in 2010 in association with Prisons Department and IndianOil. Since then, IndianOil and Prisons Department have continued this trend and are operating 20 such outlets in Telangana State.



An aerial view of Agatti Airport surrounded by the turquoise waters of Lakshadweep.

At The Waterfront



The enchanting Lakshadweep, which ranks among the most beautiful islands in the world, is more than just a tourist's fantasy. Strategically located, it is of great importance to India's maritime interests and naval diplomacy. In an effort to improve the transportation infrastructure on the island, IndianOil, in 2019, set up an Aviation Fuel Station (AFS) in Agatti — the only island in Lakshadweep to have an airstrip. For the Corporation's sole employee, Mr. S Venay Kumar, Station Manager, working at Agatti AFS, life is a mixed bag of challenges and an opportunity to prove his merit

IndianOil has its footprints across the length and breadth of the country, with IOCIans taking up the mantle to ensure fuel security in remote, far-flung locations.

They work through harsh winters in the mountains, arid deserts and damp islands. With our latest feature, **Off The Grid**, we focus on lives of IOCIans serving in these geographically diverse locations.

The founding of Agatti AFS

For decades, Agatti island of Lakshadweep has served as a surveillance point in the Arabian Sea for Indian Navy and Coast Guard. The Dornier aircraft that are primarily used for these surveillance activities did not have any fuelling facility and this often restricted the scope of their operations. Fuel had to be brought in from Kochi, Kerala and stored in Agatti for refueling but this was an exhausting task for the defence forces. Further, fuelling would take more than an hour under normal weather conditions and would take a lot longer when the weather was rough — the fuelling process for Dornier is such that it cannot be done when it is raining.

Plans to set up a proper fuelling station in Agatti were being mulled for many years, but did not materialise due to feasibility issues, such as less frequency of flights. In the recent past, Alliance Air, a subsidiary of Air India told the local administration in Lakshadweep that they weren't running full-fledged flights to Agatti because of the absence of a fuelling station there. After the administration took this up with the Ministry of Petroleum & Natural Gas, IndianOil was brought in to start a fuelling station here. Finally, Agatti AFS was established by IndianOil and the first flight was refuelled at the AFS in December 2019. Fuelling now takes about 15 minutes, and the AFS primarily serves Indian Navy and Coast Guard who carry out anti-smuggling and anti-terror surveillance in the region.

A tiny island with a big responsibility

IOCIan Venay Kumar, Station Manager Gr. B, is responsible for all operations at the AFS; although, he gets support

from four hired contract staff. Work begins at 8 am with the regular quality and quantity checks. The daily Alliance Air flight lands between 10 am and 10:30 am at Agatti Airport. Refueling the aircraft happens on an 'as needed' basis, but the AFS staff has to always be ready for it. Pawan Hans helicopters, that are primarily on medical services duty and ferry from Kochi to Agatti and back, arrive on the island between 11 am and 12 pm, and need to be fuelled up. After this there are generally no more regular flights, but the AFS is always ready to cater to any unscheduled flights that may come in. Apart from fuelling aircraft and helicopters, the other tasks carried out at the AFS are receipt of aviation turbine fuel (ATF) that comes in barrels, transfer of fuel from barrels to the refueller, maintenance of all equipment, keeping records, etc.

The paradise that is not

As beautiful and enthralling as it is, Agatti is not devoid of challenges for those who call it home. Power comes from diesel generators, and failure of the generators results in power cuts. All of Lakshadweep is lashed by heavy rains and harsh winds during monsoon, which starts from end of May and lasts till September. During this time, no private vessels travel from Kochi to Agatti. Hence, there is no supply of fresh vegetables and fruits. The government does run barges (cargo boats) but they arrive once in about 20 days and thus, there is dearth of stock. Even procuring ATF is extremely difficult during monsoon due to shortage of supply. The AFS books about 15-20 days in advance in order to maintain sufficient fuel for a long period of time.

Another issue is data connection. BSNL is the only



The sole IOCIan, S Venay Kumar, stationed at Agatti AFS is assisted by a team of contractual staff.



IndianOil's Agatti AFS provides fuel to Pawan Hans helicopters — the only link between Lakshadweep and Kochi when it comes to medical services-related transportation.

network provider on the island and the network is often patchy. Hence, it is very difficult to send/receive mails and use the Internet for other purposes. Fuel supply for vehicular usage is limited on the island. "I am allocated about two to five litres of petrol per month by the administration, and this is not sufficient for my 8-km daily ride from home to office and back. Requests for additional fuel are not always entertained by the administration and this makes travelling a persistent issue," says Mr. Kumar.

Always ready for challenges

Mr. Kumar has been staying on the island with his wife for the past one and a half years. "Life is not easy living so far away from home and under such testing conditions. I've spent a lot of time working on my family farm, back home in Vizag, so manual work under difficult conditions is not exactly new to me. Hence, I could adapt to life on Agatti quickly. However, my wife did not take my decision to come here too well. In fact, even today she rebukes me for having opted to come here voluntarily!" he laughs.

Mr. Kumar currently works out of a makeshift office because the COVID-19 pandemic and lockdowns meant that construction work for his office had to be put on hold. He further adds, "When I came here, we did not have a proper office. As the nation went into lockdown, the construction work of the office had to be stopped. We couldn't source the required material from Kochi. I am working out of a makeshift office and work on the actual office is expected to be completed within a couple of months."

The island life

Agatti is a beautiful place to stay, remarks Mr. Kumar. "There are beautiful stretches of roads without much vehicular traffic. I go cycling every morning and after winding up work in the evening, I play badminton." In fact, badminton is very popular in Agatti and the place boasts many badminton courts. Most residents know each other, and many of them play badminton together — the people from the airport, from Pawan Hans office, and even the locals, including the fishermen play together. There are no movie theatres in Agatti. Television signal isn't consistent and the prime channels are available only for a limited duration each day.

Working at India's maritime bastion

Lakshadweep is an important maritime bastion of India as it lies on a busy shipping route and is a vantage point for the country's Western seaboard. The defence forces operating here are doing an excellent job of intercepting threats to the region as well as the nation. The establishment of IndianOil's Agatti AFS has provided a renewed boost to the forces in order to carry out their operations efficiently. Along with this, the AFS is also doing its part in the service of the local civilians by supporting the transportation infrastructure here. Mr. Kumar remarks that he is very lucky to be working with IndianOil, especially in this department. "My superiors and colleagues, back in Chennai, are very co-operative and supportive. I can even call the general manager when in need," he concludes. ●



All for Love

For IOCIans Jaya Prakash Babu, Manager (Law), Mktg. Div. HO and S Tejaswi, Asst. Manager (L&D), WRO, work came first. In 2017, they decided to tie the knot after getting to know each other better as colleagues

Q How did the two of you meet?

Babu: We had an arranged marriage. We are from Vijayawada and our profiles were shared with a common match-maker. Coincidentally, we both were in TAPSO then. She had moved to TAPSO from the Refineries Division.

Tejaswi: Initially, I didn't want to marry anyone from IndianOil. But when I got to know about him, I changed my mind.

People in my circle opined that he was a suitable bachelor, and that if I were to marry someone, it should be someone like him. We met, we clicked, and we started meeting often. After getting to know him, I realised that my parents and well-wishers were right. We eventually got married in 2017.

Q Did anyone play a Cupid role at work?

Babu: The IndianOil Officers Association and our colleagues at TAPSO played a major role in getting us together.

Q Can you tell us about your typical workday at IndianOil?

Tejaswi: We have a two-year-old baby girl and leaving your child at home when you are off to work is bound to distract your mind. However, the



team at IndianOil is very understanding. If I inform my boss that it is difficult for me to take up a task because of prior commitments, he will never force it on me.

Babu: Every morning, first we take care of our daughter's needs and then get ready for work. Tejaswi's workday starts at 8.45 am, so I drop her first, and then reach my workplace in about 15 minutes and get on with my day.

Q How much of a challenge is it when it comes to juggling your professional and personal lives?

Tejaswi: It is always demanding. Since I am working in Learning and Development, we have to conduct meetings even on weekends.

Babu: If she is engaged with her work, I take care of the child. But we have made it a rule to never bring home our work, come what may. Whenever we are at home, we ensure that we spend quality

time with our daughter. We also catch up on each other's day.

Q How has IndianOil supported you?

Tejaswi: I got my transfer order from TAPSO to WRO in 2019. When I informed my Manager that I would be taking maternity leave immediately upon joining, they promptly agreed. Usually, it is a little delicate to ask for leaves because your work always trickles down to your colleagues. Even when I joined after the maternity break, my colleagues were really supportive.

Babu: IndianOil has taken care of us in every possible way. We had just relocated to Mumbai; our child was eight months old and had fallen sick. We were new in the city, and unaware about which doctor to approach. The medical team helped us promptly during that time. In a new city, our colleagues were always there for us.

Q What are some of the qualities you admire in each other?

Tejaswi: He's a very outgoing person, and I am an introvert. In a way, we complement each other. He is a kind person — every day, he will receive a call asking for help, and he always does what he can in his capacity. I also admire that he isn't the type who thinks that a working woman also needs to handle domestic chores alone.

Babu: I like that she is extremely particular about time. I am okay with a delay of about five to 10 minutes but she ensures we are always on time. She is also a very calm and caring person.

Q Has working together in the same organisation helped you understand each other's work?

Tejaswi: IndianOil is an organisation where your educational background doesn't matter. I am a chemical engineer by profession but I am in the HR department right now.

Babu: I did learn a lot about chemical engineering! I now understand how the refinery

process works. I've never had that kind of exposure. Also, whenever I am stuck in a situation, Tejaswi suggests that I talk to the relevant person. She is a treasure trove. If I get stuck, all I need to do is talk to her about it.

Q Would you say there are any drawbacks of working in the same office?

Tejaswi: We don't see any drawbacks. Being in IndianOil is a good thing. You can meet each other's colleagues, talk to them — it's like one big, extended family.

Babu: We haven't experienced any drawbacks. In fact, we complement each other. We would like to request IndianOil to open up a portal to help youngsters find matches within the Corporation (Laughs). ●



बाज से सीखें जिजीविषा का पाठ

स्वयं को पुनर्स्थापित करके हम जीवन भर आनंद और गरिमा से जी सकते हैं

इंद्रजीत कुमार, सहायक प्रबन्धक (अग्नि एवं सुरक्षा), बरौनी रिफ़ाइनरी



प्रकृति में नवीनीकरण और प्रेरणा के अनेक उदाहरण हैं। उनमें से एक है बाज पक्षी जिसे अपनी ताकत, सजगता और उड़ान के कारण पक्षियों का राजा माना जाता है। इस पक्षी से जीवन का एक बहुत महत्वपूर्ण पाठ मिलता है और वह है खुद को परिस्थिति अनुरूप ढाल के सशक्त करना। बाज की औसत उम्र वैसे तो 70 वर्ष होती है। लेकिन, अपने जीवन के 40वें वर्ष में आते-आते उसके शरीर के तीन प्रमुख अंग कमज़ोर होने लगते हैं। पंजे लम्बे और लचीले हो जाते हैं जिसके कारण शिकार पर पकड़ सही नहीं हो पाती है, चोंच आगे की ओर मुड़ जाती है जिसके कारण शिकार करने में दिक्कत आती है और पंख भारी हो जाते हैं जो उसकी उड़ान को सीमित कर देते हैं। इस स्थिति में उसके पास तीन ही विकल्प रह जाते हैं - या तो वह देह त्याग दे, या गिद्ध की तरह त्यागे हुए भोजन पर निर्वाह करे, या फिर खुद को वापस से बनाए। बाज यह तीसरा और सबसे कठिन पुनर्स्थापन का रास्ता अपनाता है।

वह किसी पहाड़ पर जा कर अकेले अपना घोंसला बना कर इस प्रक्रिया को शुरू करता है। सबसे पहले तो वह अपनी चोंच को चट्टान पर मार-मार कर तोड़ देता है और फिर उसके फिर से उगने की प्रतीक्षा करता है। उसके बाद वह अपने पंजे भी उसी प्रकार

तोड़ कर उनके उगने तक की प्रतीक्षा करता है। इस दर्दनाक प्रक्रिया से गुज़रने के बाद वह नई चोंच और पंजों से अपने पंख एक-एक करके नोच देता है और फिर से पंख उगने की प्रतीक्षा करता है। इस तरह 150 दिनों की पीड़ा और प्रतीक्षा के बाद वह पुनः ऊँचाइयों को छूता है और पहले की तरह भव्य उड़ान भर पाता है। इस पुनर्स्थापना के बाद यह बाज ऊर्जा और गरिमा के साथ 30 साल और जीता है।

“

हम इंसानों के जीवन में भी विपरीत परिस्थितियों में तीन प्रमुख अंग कमज़ोर पड़ जाते हैं - इच्छा, सक्रियता और कल्पना। ऐसे समय में हम बाज से प्रेरणा ले सकते हैं। हमें भूतकाल में जकड़े अस्तित्व के भारीपन को त्याग कर उन्मुक्त उड़ानें भरनी होंगी। यदि हम व्यवस्थित रूप से स्वयं पर काम करने में समय लगाएँ तो निश्चित रूप से बाज की तरह उड़ान भर पाएँगे।

“

हम इंसानों के जीवन में भी विपरीत परिस्थितियों में तीन प्रमुख अंग कमज़ोर पड़ जाते हैं - इच्छा, सक्रियता और कल्पना। ऐसे समय में हम बाज से प्रेरणा ले सकते हैं। हमें भूतकाल में जकड़े अस्तित्व के भारीपन को त्याग कर उन्मुक्त उड़ानें भरनी होंगी। यदि हम व्यवस्थित रूप से स्वयं पर काम करने में समय लगाएँ तो निश्चित रूप से बाज की तरह उड़ान भर पाएँगे। और इस बार सशक्त मन के साथ यह उड़ान अधिक ऊँची, अनुभवी और संतोषजनक होगी।

फैसला आपको स्वयं करना है कि आने वाली पदोन्नति सूची में अपनी कर्मचारी संख्या को कहाँ देखना चाहते हैं। उसी तरह से निजी जीवन में भी यह दृष्टिकोण अपनाया जा सकता है। याद रखें कि आपकी क्षमता और संकल्प किसी से कम नहीं है, बस आपको अपने अंदर पुनर्स्थापन की हठ को बाज की तरह जीवित रखना है। ●

In the line of fire

IndianOil's customer attendants go beyond the call of duty in an exemplary effort to douse fire at a Retail Outlet

By Noorana, DGM (CC & HR-CR), KASO



The four customer attendants along with Mr. Rajenderan.

Late evening, on April 10, a customer visited IndianOil's Retail Outlet MG Indi, Hubli in a Maruti Omni — a dual fuel type (Petrol + LPG) car with storage tank in the boot — to refuel petrol. After completing the process, the driver switched on the cabin light which generated a spark. This ignited the LPG vapour inside the cabin, as was evident from the CCTV footage. On noticing the fire, both, the driver and the passenger quickly stepped out of the vehicle and abandoned it.

The Customer Attendants (CAs) and the RO Staff swung into action implementing the standard operating procedures to extinguish fire including operating emergency shutdown device, fire extinguisher and sand buckets. When they realised that the raging fire couldn't be extinguished with facilities available at the RO, a fire tender was called in.

The fire was put off due to combined efforts of the CAs and the fire tender. There were no injuries reported and no damage to IndianOil property.

The CAs — Mr. Rajaram, Mr. Venkatesh, Mr. Abhishek, Mr. Raghavendra and Mr. Rajenderan, the dealer of MG Indi, Hubli — showed exemplary courage and commitment towards the safety of people's lives and IndianOil property.

Their actions also avoided disrepute to IndianOil's image.

Mr. SM Vaidya, Chairman, and Mr. DL Pramodh, ED & SH, KASO, met the CAs and RO dealer via virtual mode, conveying their appreciation for the exemplary, timely action taken by the entire RO staff. Mr. Pramodh mentioned that the CAs fighting the fire also attributed their efforts to the regular safety training interventions.

Subsequently, Mr. Nitesh Patil, District Magistrate, Dharwad, also felicitated the CAs. **We salute them for their presence of mind and dedication.** ●



A CCTV footage grab of customer attendants extinguishing the flames.

QUIZ

Here's a chance to **win attractive prizes!** This quiz will reveal if you have read this issue cover-to-cover.

1 In which year did Mr. Gurmeet Singh join IndianOil as a management trainee?

2 Name the first PSU training institute to be accredited with ISO 21001:2018 EOMS certification.

3 SERVO climbed a new peak of ___ TMT in sales volume.

4 Who is the Assistant Director at the 104-year-old Cellular Jail?

5 Name the folk artiste recently honoured at the Guwahati Refinery?

6 Who delivered the 12th edition of the Vyakhyan IndianOil LEADTALK Series?

7 In which year was the Agatti AFS inaugurated?

8 Name the IOCian who was the head coach of the Indian Legends team?

9 Who is the batting coach of Punjab Kings?

10 Name IndianOil's latest branded fuel offering?



MARCH 2021 WINNERS

Rajasekhar GV (225773)
Process Manager
Guwahati Refinery

Komal Bajaj (511669)
Sr. Project Engineer
Panipat Refinery

K Geetha Shree (67049)
Process Manager
RHQ

Samala Praveen (512667)
Sr. Electrical Engineer
Haldia Refinery

Pankaj Kumar Gupta (84438)
Asst. Manager (Production)
Divgboi Refinery

Sachin Arora (508230)
Asst. Manager (Process)
Bongaigaon Refinery

Manoj Bhalla (501574)
Production Manager
Mathura Refinery

Sidhant Saxena (507898)
Asst. Manager (Gas)
BD – Scope

Ritesh Kumar (503435)
Business Manager
Jassidh SRO

Gautam Das (72477)
Sr. Power & Utilities Engineer
Panipat Naphtha Cracker

CONGRATULATIONS

GIFT VOUCHER

Winners will be selected through a Lucky Draw, and 10 lucky winners will receive

FUEL VOUCHERS worth ₹1,000 each.

HOW TO PARTICIPATE?

- Last date to send in your entry – May 12, 2021

CLICK HERE TO SUBMIT YOUR ANSWERS

